SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

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USERS GUIDE: SOFTWARE DEVELOPMENT METHODOLOGY (SDM) For Advanced Systems Release 2

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SSTU Approved: SSTU SSTU SSTU **DISCLAIMER:** SSI I

This document is an internal working paper only. It is subject to change and does not necessarily represent any official intent on the part of CDC.

09/23/81 CODE LINE SOFTWARE DEVELOPMENT METHODOLOGY (SDM) **REVISION DEFINITION SHEET** NI 1 S 2 SI 3 ----_____ SSTTT 4 REV 1 DATE DESCRIPTION -SI 5 SSTTT 6 1 7 : 81/09/09 : Partial draft for internal review. STTT A 8 : 81/09/21 : Draft for internal review. STTT 8 9 STIT STTT 10 STTT 11 STTT 12 STTT 13 STTT 14 STTT 15 STTT 16 STTT 17 STTT 18 STTT 19 STTT 20 STTT 21 STTT 22 STTT 23 STTT 24 STTT 25 STTT 26 STTT 27 STTT 28 STTT 29 STIT 30 31 STTT STTT 32 STTT 33 STTT 34 STTT 35 STTT 36 37 STTT 38 STTT STTT 39 STTT 40 STIT 41 STR 42 STTT 43 STTT 44 STTT 45 STTT 46 STTT 47 STTT 48 STTT 49 1 50 51 52

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09/23/81 SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

1.0 SDM OVERVIEW AND SUMMARY

1.0 SDM_DVERVIEW_AND_SUMMARY

1.1 INTRODUCTION

The purpose of this SDM USERS GUIDE is to set forth the procedures, techniques, and tools to be used by SDD (Sunnyvale Development Division) personnel in developing Advanced Systems Release 2 software products.

The primary purpose of an SDM is to assure that a project will meet requirements on schedule and within budget, as agreed to between management and the project.

The SDM proposed in this document is an evolutionary outgrowth of SDMs in use in Control Data since the early 1970s [Peterson 1973, Metzger 1973].

This document, to the extent that it conflicts with Corporate Standard 1.01.106 "Software Development Model", constitutes a proposal to update the methodology of that Standard, insofar as that Standard is applicable to the development of Systems Software.

While this document is concerned with current practices in SDD, it is more concerned with how current practices can be shaped into a coherent and systematic SDM.

1.2 WHAI_IS_SDM?

SDM is the family of internal documents, techniques, and tools by which requirements become design and design becomes releasable code supported by published external documents.

For the Sunnyvale Development Division, requirements, design, implementation, evaluation, and publication activities are recorded in the following family of documents:

a. Requirements documents (controlled via DCS)	SSTTJ
- AD/R (CY180 Architectural Requirements/Objectives)	SSTTJ
- SIS (System Interface Specification)	STTJ
- GDS (General Design Specification)	STTJ

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O SDM OVERVIEW AND SUMMARY			
•2 WHAT IS SDM?			
- DR (Design Requirements)		STL	
- ERS (External Reference Specificat	ion)	STTJ	
		S	
b. Design documents (controlled via DCS)		SSTTJ	•
- GID (General Internal Design)		SSTTJ	1
	ter a transformation	S	(
c. Implementation documents (code contro	lied by code	22117	
Transmittal and PSK procedures, document	S VIB UCS)	CCTT (
- PSP corrective code	source coder	5511J 1 T T T	1
- Reseline documentation changes			1.
- INS (Internal Maintenance Specific	ation)	STTJ	1
		S	1
d. Evaluation documents (PSTP controlled	via DCS, others	SSTTJ	1
controlled by management procedures)		·	1
- PSTP (Product Set Test Plan,	for each code	SSTTJ	10
Release)			1.
- BER (Build Evaluation Report)		STTJ	1
- Approved Reviews (by Development	and Evaluation)	STTJ	1
OT PUDIICATIONS GRATES OF MANUAIS.		¢	20
a. Publications foontrolled by Publications	nronadurae)	С ТТ 2 2	2.
- Reference Manuals	procedures	11722	21
- Operators Guides		STTU	24
- Installation Handbook		STTJ	2
- Users Guides		STTJ	20
 "Instant" Reference booklets 		STTJ	2
		S	21
While the generation of these documents	is basically	SSI	21
chronological due to logical dependencies	inherent in the		3(
order given above, there is also an iterative	process at work		3:
because as we learn more, we may have to	revise previous		3.
documents, inat is, requirements "drive" des	ign and design		3.
"Orives" code. Howevery refinement of de	sign can lead to		31
revision of design (and comptimes, revision of	re can: reau co Firèquirèments).		
	CAMIN CHCHC3/8		3.
		e	31
1.3 BASELINE DOCUMENIS, DAP'S, BSL'S, QSS'S, A	AD_RSE*S	H2	3
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many or these documents are referred to as base	eline vocuments,	L	4.
HIICH ALE UT LNO KINGS! INTERNAL AND EXTER different sets of policies	Half Subject to		4. 7.1
ATTICLENC'SELS AT AATICLEST.			4.
Internal Baseline documents are:		12	4
- AD/R		LTTZZ	4
- SIS		STTJ	4
- 6DS		STTJ	41

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1.0 SDM OVERVIEW AND SUMMARY

1.3 BASELINE DOCUMENTS, DAP*S, BSL*S, QSS*S, AND RSE*S

- - DR
 - ERS
 - GID
 - PSTP
 - IMS

External Baseline documents are products of Publications:

- Reference manuals
- Operators guides
- Installation Handbook

DAPs are usually generated during the Analysis and Design activities, each DAP addressed to a particular issue. The author of a DAP should identify in the DAP the section(s) of baseline document(s) which will be modified if the DAP is approved. The content of an approved DAP should result in a BSL (baseline change) with change pages to an internal (possibly external) baseline document.

QSSs (Quotation Special Software) and RSEs (Request Software Enhancement) which become features of standard software should be handled as are DAPs. A BSL with change pages for affected documents should be generated.

1.4 SDETWARE DEVELOPMENT_PHASES

Initial development phases are product/project oriented for a given version or release:

- Feasibility Phase
- Definition Phase
- Analysis Phase
- Design Phase
- Implementation Phase

These phases (plus the Feature Test Plan, which is product oriented) are covered in the Project Plan.

Concluding development phases are Product Set oriented toward a particular release:

- Evaluation Phase
- Publications Phase
- Release-activity Phase

In the past, maintenance has sometimes been considered a follow-on phase. However, for Advanced Systems, AD&C is directing that maintenance be handled in the same way that a new version would be: Go back to the Feasibility Phase and cycle again through all phases in an orderly manner. This .

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SOFTWARE DEVELOPMENT METHODOLOGY (SDM) 1.0 SDM OVERVIEW AND SUMMARY 1.4 SOFTWARE DEVELOPMENT PHASES procedure should aid the preservation of structural integrity, which tends to erode over time [Belady 1979, VanHorn 1980]. a. Feasibility Phase - Deliverable documents are: - Project Plan, chapters 1 (Definition Phase Plan) and 7 (References) - GDS (first version) or other documentation describing the product in general terms for PLM and Marketing approval - The Feasibility phase begins when Management initiates the preparation of a GDS or equivalent documentation for submission to PLM and Marketing. - The Feasibility Phase concludes when a 1 1 deliverable documents are approved. - GDS (at least a first version) is preferable to an

ad hoc document because a GDS will be produced later any way, based upon the ad hoc documents. However, conditions vary among projects, and ad hoc documents may be more suitable to particular circumstances than a GDS.

The purpose of the Feasibility phase is to determine that there is a need in the CDC product line for the proposed product, and to reach a general consensus upon the requirements for, and the architecture of, the proposed product.

b. Definition Phase

- Deliverable documents are:
 - Project Plan, chapter 2 (Analysis Phase Plan)
 - GDS (final version)
- The Definition phase begins when management initiates the preparation of either deliverable document.
- The definition phase concludes when all deliverable documents are approved.
- The purpose of the Definition Phase is to define features, performance, and architecture of the product in sufficient detail to provide direction to the Analysis phase, during which all requirements will be explicated.

c. Analysis Phase

- Deliverable documents are:
 - Project Plan, chapter 3 (Design Phase Plan)
 DR
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1.0 SDM OVERVIEW AND SUMMARY

1.4 SOFTWARE DEVELOPMENT PHASES

- ERS
 GID chapters 1, 2, 3, and 5 (Analysis Spec and Data Dictionary)
- The Analysis Phase begins when management initiates the preparation of one or more of the Analysis Phase deliverable documents, based upon evidence that the GDS is sufficiently stablized to provide direction for the Analysis Phase.
- The Analysis Phase concludes when all deliverable documents are approved.
- The purpose of the Analysis phase is to make explicit all feature requirements, performance requirements, interface requirements, and to insure that the proposed product architecture supports all known requirements and all envisioned future features and future requirements.

d. Design Phase

- Deliverable documents are:
 - Project Plan, chapter 4 (Implementation Phase Plan) and chapter 5 (Feature Test Plan)
 - GID chapter 2 (Design Spec and revised Data Dictionary)
 - Internal and external document BSLs required by Publications for manuals supporting releasable code.
- The Design phase begins when management initiates the preparation of either deliverable document.
- The Design phase concludes when all deliverable documents have been approved.
- The purpose of the Design phase is to document explicitly the design of the product prior to coding.

e. Implementation Phase

- Deliverable documents are:
 - Sourse code PL
 - IMS
 - Reviews of drafts of (external) baseline manuals
- The Implementation phase begins when management initiates it.
- The Implementation: phase concludes when: deliverables are approved.
- The purpose of the Implementation phase is to generate releasable code that meets all requirements and to provide I&E and Pubs with

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1.0 SDM OVERVIEW AND SUMMARY		
1.4 SOFTWARE DEVELOPMENT PHASES		
documentation supporting the successful completion of their tasks.		1 2
f Evaluation Phono	SS	3
- Deliverable decuments and:	511555 1 TT 2 2	4 5
- Project Plan chapter 5. Feature Test Plan	LTT22	5
- PSTP (Product Set Test Plan, formerly System Test Plan; in SDD).	STTJ	7
- System Test Plan (ARPD)	STTJ	9
- Test base programs and data	STTJ	10
- BER (Build Evaluation Report)	STTJ	11
- Testing activities are of two kinds: preparing	SSTTJ	12
test plans and tests, and testing code.		13
- Feature Test planning begins with the	SSTTJ	14
preparation of the Project Plan chapter 5		15
(Feature Test Plan), and continues with the		16
generation of test code and data.		17
- Product Set lest planning begins when	2113	. 18
management initiates the preparation of the		19
all products of the set), and continues with		20
the generation of test code and data.		22
- System Test planning hegins, when management	STTI	23
initiates the preparation of the System Test		24
Plan.		25
- Testing of code begins when management	STTJ	26
initiates the testing of transmitted PL or		27
PSR code for a release.		28
- Testing phase for a release concludes when	SSTTJ	29
management accepts the BER and approves code for		30
release.		31
- Ine purpose of the Feature lest Phase is to insure	STTJ	32
that the product code performs correctly according		33
componentation and the publications		34
- The purpose of Product Set Testing (SDD) is to	CTT I	32
incurá that the versions: of products in the	3110 ···	20
to-be-released set functions together correctly.		38
- The purpose of the System Test Release activity is	STL	20
to insure that all of the software of the Release	5110	40
operates together as a system and meets	S	41
performance requirements.		42
	S	43
g. Publications Phase	SSTTJ	44
- Required deliverable documents are:	SSTTJ	45
- Manuals Test Plan	SSTTJ	46
- Reference Manuals (or Release Revision packets)	STTJ	47

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1.0 SDM OVERVIEW AND SUMMARY 1.4 SOFTWARE DEVELOPMENT PHASES	** ** ** ** ** ** ** ** ** ** ** ** **		
- Operator Guides - Installation Handbook - Optional deliverable documents are: - Users Guides		STTJ STTJ SSTTJ SSTTJ	1 2 3 4
- Instant Reference booklets - The Publications phase for a relea management initiates preparation of of) a document, following receipt fr or Design of supporting documentati ERS) to warrent publications providing recourses are available	se begins when for revision om Development on fe.g., an activity and	STTJ SSTTJ	5 6 7 8 9 10
- The Publications phase for a cod with submission of manual originals Printing.	e release ends to Corporate	STTJ	11 12 13 14
- The purpose of the Publications Rel is to support released code with manuals.	ease activity external user	STTJ	15 16 17
h. Release-activity Phase - Deliverables - PLs available from SND Manufacturing Division)	(Software	STTJ STTJ SSTTJ SSTTJ	19 20 21
 External Publications manuals from LDS (Literature Distribut All Release Bulletins are avai 	are available ion Service) lable:	STTJ	23 24 25
SAB (Software Availability Bu SRB (System Release Bulletin) FAM (Feature Abstract Memora - The Release Phase begins when manage steps to move the deliverables fro Evaluation, and Publications to the	lletin) ndum) ment initiates m Development, organizations	SIJ SIJ SIJ SSTTJ	26 27 28 29 30 31
that distribute the deliverables to - The Release Phase concludes when rel are delivered to customers.	customers. ease materials	STTJ	32 33 34
 The purpose of the Release Phase is customers receive timely and coord in connection with new releases. 	to insure that inated service	STTJ	35 36 37 38
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SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

2.0 DEVELOPMENT PHASES

2.0 DEVELOPMENI_PHASES

2.1 EEASIBILITY_PHASE

The purpose of the Feasibility Phase is to explore the feasibility of a proposed product or product enhancement from the joint viewpoint of Marketing, PLM, and Development. "Feasibility" here means "market feasibility" (is there a profitable market for the proposed product?) rather than "engineering feasibility" (can the product be built to specifications?), which is explored in the Definition Phase.

For some products, such as those for which there is agreement to meet an existing ANSI standard, the Feasibility and Definition phases are relatively brief. For other products, such as Data Management and Networks, there may be much effort required to define a product well enough to provide design direction for the preparation of Analysis Phase documents (DR, ERS, etc.). This pre-Analysis activity may not divide cleanly between: Feasibility and Definition, but generally Development activity on a GDS sufficiently detailed to win approval cannot begin until PLM and Marketing have established the market feasibility for the proposed product or proposed product enhancement.

If the proposal is deemed feasible, then Development deliverable documents of the phase are:

- Project Plan chapters 1 and 7.
- GDS (initial version) or other documentation, describing the product; in general; terms, for Marketing and PLM approvals.

The intent of the documents is to provide direction to the Definition Phase.

The primary activity of the feasibility phase will probably be an exchange of memos among interested parties concerning features, architecture, performance, and interfaces to other products which constitute a goal for a feasible product. To be of permanent value, the outcome of this exchange of memos should be recorded in the GDS or other documents to be approved by PLM, Marketing, and AHPD and/or SDD.

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2.0 DEVELOPMENT PHASES 2.2 DEFINITION PHASE

2.2 DEEINIIION_PHASE

Development deliverables of the definition Phase are:

- Project Plan chapter 2 (Analysis Phase)
- GDS (final version)

The purpose of the Definition Phase is to firm up the decisions of the Feasibility Phase into a coherent set of requirments (features, performance, architecture, interfaces to other products) in a approved GDS. The object (or goal) is to provide a definition of the product and to provide design direction for the Analysis Phase. Prior to the beginning of the Definition phase, design direction is not firm enough to result in an approved GDS, for PLM and Marketing are still determining the market feasibility of the proposed product. There may also be budgetary considerations that restrict the resources available to prepare a GDS, and these considerations may also delay the transition from the Feasibility Phase to the Definition Phase.

Reugirements analysis is one of the most difficult of all software development activities [Boehm 1979].

Requirements analysis is an art, not: a science, which seems to use the following sort of dialectical process:

- The designer or design team, on the basis of the best and most complete information available, proposes to the customer(s) a design thought to meet all requirements in an optimum fashion.
- 2. The customer says the design will not do because..., and another requirement which the designer was unaware of (and possibly the customer too unaware of before thinking about it) crawls out of the woodwork.
- 3. The designer reworks the design, possibly from scratch, but more likely by patching it, and goes back to step 1.
- 4. The customer says that will not due because..., and back to step 2.
- .. and the process iterates on and on.

If the designer is lucky, the process terminates in a coherent set: of: requirements. (features, performance, architecture, interfaces to other products).

However, every requirement has a price and if the price is too high (low priority item conflicts with a high priority item, architectural structure is compromised, implementation cost is too much, etc.), the "requirement" ceases to be a requirement, no matter how tenaciously held theretofore.

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2.0 DEVELOPMENT PHASES 2.3 ANALYSIS PHASE			
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2.3.1 INTRODUCTION		НЗ	
The purpose of the Analysis Phase is to finalize requir and to carry design far enough to insure there are no problems in meeting the requirements spelled out in t the ERS, and the Analysis Spec portion of the GID.	rements design ne DR,	Ι	1
Development deliverables are: - Project Plan chapter 3 - DR - ERS - GID chapters 1, 2, 3, and 5 (Analysis Spec)		SI SSTTJ STTJ STTJ STTJ	1 1 1 1 1
If the software research literature is correct in c that a requirements bug caught after delivery of a produ a customer costs 270 times as much to fix as a coding l that a design bug costs 90 times as much to fix EMcCabe then Control Data should be able to save many main dollars by doing a better job of generating and re requirements and design documents.	laiming uct to bug and 1980], tenance viewing	S S I	1 1 2 2 2 2 2 2 2
SASD (Structured Analysis/Structured Design, EDeMarco Yourdon 1978]) emphasizes the difference between data analysis (a definition: and requirements function structured design (a design function).	o 1978, a flow a) and	SI	2 2 2 2 2
Experience with SASD during development of Advanced Release 1 products resulted in very few products doin data flow and structure charts. Projects converting CY170 had worked out their requirements during development and had little need of data flow an Structure charts, on the other hand, turned out to be for documenting design, though some projects found techniques, such as state tables, of more value.	Systems ng both g from CY170 alysis. useful other	SI	3 3 3 3 3 3 3 3 3 3 3 3 3 3
For Release 2, there are several techniques available with advantages and disadvantages relative to the di- needs of various projects.	e, each ffering	S I	
Beyond Release 2, it may be possible to use a specificanguage (such as BSL [Barber 1981]) for analysis/design	ication 1.	S	4 4 4
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2.0 DEVELOPMENT PHASES 2.3.2 SA (STRUCTURED ANALYSIS)

2.3.2 SA (STRUCTURED ANALYSIS)

Structured Analysis (as defined and described by DeMarco) offers useful techniques of decomposition, data transformations, and data dictionary.

Decomposition: is the technique of summarizing an entire program in a one-page context chart (to show data flow interfaces to other programs) and a one-page level 0 DFD, and then decomposing each process in the level 0 DFD into level 1 DFDs, and so on down to as many levels as are necessary to define each bottom-level process in structured English.

Data transformation is technique of showing (with decomposition of data: files into records, records into segments, segments or tables into data elements) how output data is derived (directly or indirectly) from intermediate files or tables and input data, and how intermediate files and tables are updated from input data.

A data dictionary defines all data elements and data aggregations.

Structured Analysis can be of great help to a project in defining the functions to be performed and insuring that interface requirements of users and other products are understood by the project and can be implemented by the project.

SA is supported by computer tools. The Data Dictionary EDCS ID=ARH39803 supports data descriptions and process descriptions. SASD Graphics EDCS ID=ARH39813 supports Data Flow diagrams.

2.3.3 IA (INFORMATION ANALYSIS)

Information: Analysis offers the capability of defining data and the forms of data permissible during data transformations. It does not offer decomposition techniques, though IA can be used to define data at: any level from the most abstract to the most detailed. Nor does IA offer the capability to define data transformations (i.e., the algorithm by which an output of file item is constructed from input of other file items).

Information Analysis may be useful for projects whose main task is to describe a data base (e.g., the IADT project, the SI

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2.0 DEVELOPMENT PHASES 2.3.3 IA (INFORMATION ANALYSIS)

SASD database to support Graphics and Data Dictionary, the Corporate Traffic project).

IA is not supported by computer tools. IAF and ADAM are available for implementation, but are rather complex to use as Analysis tools.

2.3.4 STATE TABLES

State tables are a useful tool for complex programs where the reaction to a given input is a function of the internal state of the program. State tables have been used by Networks (to define protocol=driven programs) and Fortran/VS (to define symbol table processing). State tables can be very helpful in uncovering error cases, end cases, and infrequent cases that may be overlooked in the course of design, because the technique forces a look at all possible inputs for all possible states.

While there is no computer tool specifically supporting state tables, the Graphics structure chart capability can be used.

2.3.5 DECISION TABLES

Decision tables can be useful; for the same reasons that state tables can be. Essentially, a decision table is appropriate for a program that has only one state for a given set of inputs. For these cases, all data input/output cases can be defined.

In the computer industry, there are COBOL-related decision table tools, but none seems widely used in Control Data.

2.3.6 STRUCTURED TESTING

Structured Testing [McCabe 1980] offers several techniques for checking requirement specifications:

- Cause and Effect graphs (pp II-11; II-12): For each cause mentioned in the ERS or Analysis Spec, there should be one or more causes; for each effect there should be one or more causes; and these should be coherent (specified by non-conflicting and/or conditions).
- Specification reviews (pp II-18 thru: II-26); to insure specifications are complete and coherent.

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SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

2.0 DEVELOPMENT PHASES 2.3.7 DATA FLOW ANALYSIS VERSUS STRUCTURE CHART ANALYSIS

2.3.7 DATA FLOW ANALYSIS VERSUS STRUCTURE CHART ANALYSIS

It seems to be a matter of individual: temperament that some programmers prefer data flow analysis while others prefer structure design. Few programmers seem temperamentally equipped to view both as equally useful. This difference seems to have roots in a preferred position either that control flow is the logical consequence of data flow, or that data flow ought to be the logical consequence of control flow (i.e., which has logical precedence: data flow or control flow? which is the boss, from a requirements point of view?).

The challenge of the Analysis Phase is to make sure that data flow requirements are understood prior to detailed design, otherwise the detailed design may not be able to support the requirements of the program. Hence DeMarco's plea to set aside design until data flow has been analysed to the point where those specifying requirements have agreed that the proposed specifications meet the requirements.

The crucial point is that the DR and ERS not be subject to modifications during the design phase, due to either management or the project having overlooked or misunderstood requirements.

2.4 DESIGN PHASE

The purpose of the Design Phase is to complete design prior to Implementation (coding and unit test).

Development deliverables are:

- Project Plan chapter 4
- GID (final version)
- BSLs for internal and external baseline documents

Evaluation deliverable: Project Plan chapter 5

Publications deliverable: Manuals Test Plan

SD (Structured Design) is the principal methodology of design, as spelled out by Yourdon and Constantine.

SD is supported by the SASD Graphics for SCTs (structure charts) and the SASD Data Dictionary for module descriptions. Module descriptions should be detailed enough so that there is no ambiguity or open question encountered by the programmer

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SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

2.0 DEVELOPMENT PHASES 2.4 DESIGN PHASE

who translates the module description into code meeting CYBIL coding standards. This does not necessarily mean that the module descriptions are so detailed that each structured English statement is the equivalent of one or a few lines of code.

Structured Testing [McCabe 1980] provides quidelines for reviewing design documents (pp IV-20 thru IV-36).

It is recommended that each project prepare a Project Notebook setting forth procedures that all project members are expected to adhere to (e.g., "NOS/VE Project Procedures and Conventions").

2.5 INPLEMENIATION_PHASE

The purpose of the Implementation phase is to generate code which has been reviewed and unit-tested (Development), to generate test programs and data (Evaluation), and to generate drafts of external manuals (Publications).

Development deliverables are:

- Source Code PL
- IMS

Evaluation deliverables are: Test programs and data

Publications deliverables are: Drafts of external manuals

Coding and code reviews will be done in accordance with SDD/ARPH coding staandards and procedures.

The project should insure that the procedures of the Project Notebook are adhered to (or revise the procedures so that they are adhered to).

2.6 EVALUATION_PHASE

Historically, the function of Software Evaluation has been to detect errors before a customer did, so Software Development could correct bugs before the software was submitted to an acceptance test: or installed at a user's site [Metzger 1973].

Within the perspective of SDM» the function is somewhat. different.

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SOFTWARE DEVELOPMENT METHODOLOGY (SDM)

2.0 DEVELOPMENT PHASES 2.6 EVALUATION PHASE

While some persons look to proper design to result in bugless code and a program that never had any bugs is a better program than one in which the bugs have been fixed [Mills 1976], others believe that the proper function of Evaluation is to pinpoint the origin of errors in the development process so as to debug the development process [Deming 1981].

"During July 1981, Dr W Deming, the man whose ideas inspired the revolution in quality in Japanese industry conducted a four-day seminar for Control Data. He said:

- 85% of product defects arise from the process that produces the product, not from the workers who immplement the process.
- Everyone is already doing his "best". If you want fewer defects, you have to find a better process.
- If you reach your current level of defects through test and reworky you can find a process that:
 - -- achieves the same level of defects directly, without test and rework and
 - -- is more profitable than your current process.
- If you search for it, you can eventually find a process that
 - -- produces no defects
 - -- is more profitable than your current process.
- The best use of your testing process is to determine the capability of your process (its inherent defect level) so that you can improve it." [Huntwork 1981, page 5.2.1]

If these remarks are to be taken seriously, then for Release 2 the various test plans should address how Evaluation will determine which part of the development process is contributing to each error encountered. In the literature of Software Engineering, these problems are discussed in [Boehm 1975] and [Boehm 1976], among other places.

Test plans are:	SI
- Project Plan chapter 5 Feature Test	SSTTJ
- PSTP (Product Set Test Plan), SDD	STTJ
- System Test Plan, AHPD	STTJ
	S
Sources of errors to be identified include:	SI
- Requirements activity	SSTTJ
- Design activity	STTJ
- Implementation activity	STTJ
- Publications activity	STTJ
- Evaluation activity	STTJ
	S
Within each of these activities, a possible source of error	SI

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2.0 DEVELOPMENT PHASES

2.6 EVALUATION PHASE

might be:

omission or oversight
 misunderstanding
 poor documentation in a baseline document
 poor documentation or documentation in an inappropriate
 ocument
 "fell between the cracks" and some aspect of SDM is

"fell between the cracks" and some aspect of SDM is deficient

2.7 PUBLICATIONS_PHASE

The Publications and Graphics Division has procedures for generating external baseline manuals and other manuals for the planned code release.

Development: management: and Publications management: work together to establish a schedule such that both groups can meet their commitments for release.

Major items of the interface between Development and Pubs have been mentioned in the phases above:

- Internal baseline: documents must arrive in: Pubs on schedule inorder that: Pubs prepare draft manuals on schedule.
- BSLs to external baseline documents must arrive in Pubs on schedule inorder that Pubs prepare draft 'manuals on schedule.
- Pubs drafts of manuals must arrive in Development on schedule inorder that Development and Evaluation can get reviewed drafts back to Pubs in time for Pubs to make changes and still meet the Release schedule.

The key document in: providing this schedule is the Pubs "Manual Test Plan" prepared by Pubs during the Design Phase, with appropriate input from Development: management.

2.8 RELEASE=ACIIVIIY_PHASE

Timely release of materials to customers entails much coordination among Development, Evaluation, Publications, Software Manufacturing, and Literature Distribution.

The procedures for these activities are spelled out in the SDD Mini-procedures Handbook.

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3.0 DOCUME	NTS		SH1	1
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For each d	locument, a brief description is given, fol	lowed by a	SI	7
table of	contents. Where appropriate, these skele	al tables		8
Or content Project Na	Searce dased on LUL Standard 1.01.100 "Pi	ogramming		9
IT UJECC HE	mayement Standarus +			11
NOTE for	any document containing a glossary:	The ANSI	SI	12
Dictionary	y for Information Processing (ANSI X	3/TR-1-77)		13
defines t	cechnical terms not defined in the gloss	ary of the		14
document.				15
	*			10
3.1 PROJEC	TPLAN		H2	18
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Purposet	To describe an activity in terms of how i	t is to be	SSTU	20
	done, when it will be done, what the cost	will be,		21
	what other projects are constrained, and	1 what are		22
	constraining projects.			23
	The Project Plan is a management docume	nt rather	\$\$	25
	than a technical document. It should	include a		26
	minimum of technical detail about the pro-	Juct.		27
				28
	The Project Plan is included in this USER	S GUIDE in	SS	29
	- Standardize the format among SDD pr	lients	1 11 22	30
	- Indicate the sequence in which	chapters	55115 ST11	32
	should be written, and indi	sate the		33
	chronological relationship of Pri	oduct Plan		34
	chapters with other documents			35
	The second s		S	36
Contenti	Ine project plan is the controlling	project.	2210	37
	(all may not be required for a given orgin	act):		30
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	Chapter 1-Definition Phase Plan		SSTU	41
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Audience:	Managers Planners Interfacing projects System test Development project Quality Assurance	S S T U S S S S S S	1 2 3 4 5 6 7
Owner:	SDD Management	SSTU	8
Author:	Development Project/Product Design (chapters 1,2,3,7) Development Project (Chapter 4) Evaluation (Chapter 5) Development: Project/Product Design/Evaluation (Chapter 6)	SSTU STU STU STU	9 10 11 12 13 14 15
Comments:	All the planning documents, as well as the post mortem, are included in this one plan. This makes the project plan more complete and meaningful. Since it is organized into chapters, the audience can go directly to the part that is of interest. Most of the chapters above are based on a document that used to be stand-alone. Due to the fact that these were stand-alone, a great deal of redundancy was noted. Collapsing the documents into one eliminates this problem.	SSTU	16 17 18 19 20 21 22 23 24 25 26 27
	The Definition Plan describes objectives, deliverables, and schedules for the definition phase. The Analysis Plan does likewise for the Analysis phase. The Design Plan consists of objectives, milestones, and resources needed for the design activity. The Implementation Plan contains similar types of information, plus constraints, risks, unit testing plans or direction, and System Integrated Test (SIT) plans, if required. Descriptions of individual unit tests in the form of a matrix or a list will be produced by the project and/or the design team. These details need not be part of the IPP. The Feature Test Plan describes the activities to be performed by Evaluation to verify functional capabilities of a given product or feature, as well as activities required to verify the product performance requirements as specified in the AD/R and the DR. The Feature Test Plan also lists resource requirements, constraints, risks, and testing milestones. Plans for performing System Integrated	β	28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48

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3.0 DOCUMENTS

3.1 PROJECT PLAN

Test (SIT) cycles should also be included, if appropriate. SIT plans should be in response to the SIT plans outlined in Chapter 4 of the project plan. As with the IPP, specific test descriptions and/or a test matrix are provided by the evaulation project or by the design team as a separate working document; these details need not be part of the FTP. The post mortem is an informal document that describes what went right with the project, what went wrong with the project, and what could have been done to rectify bad situations in the project.

Each chapter of the project plan can be considered either as a stand-alone document or as a part of the whole. Chapters are completed and distributed at different points in time, and, in the case of the Feature Test Plan, are authored by different people. Note that information is not repeated in each of the chapters. For example, for each chapter that contains milestones, the choice of milestones should be only those needed by people other than the author and the author's manager's for example, interdependency milestones. In chapters 1, 2, and 3 only start and complete dates may be required. Intermediate milestones are not of general interest and quickly become obsoleted by the PERT.

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1.0	Definition Plans	SSSTTJ
1.1	Introduction	STTJ
	Introduction to and summary of chapter 1.	SIJ
	Relevant documents can be listed here or in	
	chapter 7. Can contain a short technical	
	description of the product, especially if	
	the GDS does not yet exist.	
1.2	Deliverables	STTJ
	Project Plan chapter 2 (Analysis Plan), GDS,	SIJ
	and any other deliverables.	
1.3	Milestones	STTJ
	Dates for start, DCS submittal, and approval	SIJ
	of each deliverable document.	
1.4	Resources and Schedule	STTJ
	Identify person/months of effort for each	SIJ
	calender month for each deliverable.	
	Identify any other resources need for the	

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		resources. (These constraints apply to t	he		4
		phase resources and schedule, not to t product.)	ne.		5677
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		DISCUSS THE SIZE AND CONTENT OF	51 J	í.
		the test base, without going		ć
		over each test in detail. Lover	,	
		SUCH THINGS AST NOW LARGE THE		4
		test dase is, perpetuation or		4
		tests from the old test base, on		č
		what medium and in what form the		
		test base is, a general		
		categorization of the tests in		
		the test base, and the test case		
		naming convention. A blow by		
		blow account of each test can be		
		given in the test base matrix.		
		A.1.2 Modifications and conversions	STTJ	
		Discuss classes of tests that	SIJ	
		will be modified, dependent on		
		development, schedules, and		4
		other criteria.		
		A.1.3 Enhancements to existing tests	STTJ	4
		Features that need to be covered	SIJ	
		but: are not by the current test:		4
		base.		۷
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		feature(s) tested by each test.		1

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	development, integration, evaluation.	514	2
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	who were involved with the project. Topics		ך ∡
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D	To such that there is an all such as a such as wide	CCTH	32
Purposei	to specify nigh-level requirements on a system-wide	2210	30 27
	as well as product wide scale; to be used as input:		31
	to the UK and the test plans.		20
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Authors	A D & C	SSTU	6
Table of C	Contents: (See AD/R, A1688)	SST	8
3.3 <u>SIS</u>		H2	10 11
Purposet	To insure a uniform interface across the operating system and the product set.	STU	12 13 14
Content:	Covers product-to-product, product-to-user, system-to-user, and product-to-operating system interfaces.	S S TU	15 16 17 18
Audience:	Managers Product Design Development projects Corporate reviewers Evaluation Publications	SS TU STU STU STU STU STU	19 20 21 22 23 24 25
Owner:	Product Design/Advanced Systems Design	SSTU	26 27
Author	Product: Design	SSTU	29
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3.4 GDS		H2	35 36
Purpose:	To document prioritized objectives and design direction, for a given product that should be met but are not official commitments. This document should address multiple releases of a product, i.e. the product's life cycle.	SSTU	37 38 39 40 41 42
Contents:	The GDS encompasses design direction, performance prediction, and test direction as currently found in three separate documents. The GDS serves as input to the feature test plan, the analysis and design specifications, the ERS, and the performance	SSTU	43 44 45 46 47 48

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	System	n test	STU	5
	Public	cations	STU	6
				7
Uwner I	Produc	ct Design/Advanced Systems Design	2210	8
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		Give an abstract describing the product and	STU	14
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		Discuss the major product features.	STU	21
	5.0	Standards Discuss should be such as INCL SIC 1040	SIU	22
		DISCUSS STANDARDS9 SUCH AS ANDI9 5159 AU/K9	510	23
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	7.0	Performance Considerations	510	26
	**•	Alsouss the primary performance objectives	STU	20
		with regard to the design of this product.	510	28
	8.0	Compatibility	STU	29
		Discuss compatiblity across predecessor and	STU	30
		possible successor products, and with		31
		elements or concepts of the overall system		32
		(such as system control language		33
		compatibility).		34
	9.0	Migration	STU	35
		Discuss migration/conversion impact, and	STU	36
		what means will be available to ease		37
		COnversion/migration trom predecessor to		30
	10 0	this product.	51 1 2	39
	10.0	Nicouco general tecting strategy	510 CTU	40
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	desigr	n, development, system test and publications)		47
	to pr	roduce software products that meet stated		48

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	Product Management	STU	10
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uwner +	PLA (Product Line management)	2210	12
			13
Author:	Product Design/Advanced Systems Design	SSTU	14
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	There is no flexibility in the generation of this	SSTU	18
	document. All sections listed below must be		19
	nresent in the DP, even if what annicables. DIM		20
	present. In the DNY even is not appricable a FLB		
	has stated that they will not review a UK that does		21
	not conform to the LUL Lorporate Standard for UKS.		24
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	4.0	Master Project Authorization	
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		Product Kestfictions Other	
	0.		
	See Cor	porate Standard 10:01:03:011 for more	
3.6 ERS			
Purpose:	To defi	ne in detail the external characteristics of	
·	a softi	ware product or feature and to specify the	
	user/sys	stem interface. The ERS is used as input to	
	the GI	D, the IMS, the feature test plan (Chapter 5	
	of the	Project: Plan); and to external user	
	manuais	• The DK and GDS are inputs to the EKS.	
Audience:	Manager	, Status and a status	
	Develop	nent Project	
	Evaluat	ion	
	Product	Design	
	PUDTICA	CIONS	
Owner:	Baselin	e Control Board	
Author	Develop	ment Project/Product Design	
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6 ERS			
7 M M 10 M			
	A brief statement describing the software	STU	1
	and its purpose.		2
2.0	References	STU	3
3.0	Feature Description	STU	4
3•X	Feature Name	STÜ	5
3 • X • 1	Abstract	STU	6
	Give a brief and concise description of the	STU	7
	feature.		8
3•X•	Description	STU	9
	Completely define the feature in detail.	STU	10
	Include a description of its function and		11
	possible usage, a definition of the		12
	variables and options applicable to the		13
	feature, results expected from correct use		14
	of the feature, dependencies of this		15
	feature on other features.		16
3•X•:	B Interfaces	STU	17
	Identify and discuss any component	STU	18
	interfaces with the user, his program, or		19
	the operator that are created or affected		20
	by this feature. Include input and output		21
	formats of the feature.		22
3.X.	Aborts and Recovery	STU	23
	Discuss the manner in which the software	STU	24
	and/or system will react in abort		25
	situations that are caused by this		26
	feature. Include reaction of this feature		27
	to system and user initiated aborts.		28
3•X•	5 Performance	STU	29
	Discuss how this feature will affect the	STU	30
	performance of the component, software		31
	product.or overall system, from an external		32
	point of view, if it is helpful for the		33
	user to know it. Don't get into internal		34
	details.		35
4.0	Product-level Description	STU	36
4.1	Interfaces to other Software Products.	STU	37
	Discuss external references to other	STU	38
	software.		39
4.2	Restrictions and Limitations.	STU	40
	Discuss known restrictions and limitations	STU	41
	introduced as a result of this program or		42
	enhancement, at the user, operator, and		43
	programmer level.		44
5.0	Errors	STU	45
	List all error diagnostics for the product,	STU	46
	including severity levely significance, and		47
	corrective action for the user to take for		48

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	6.0	each error. Glossary (optional) Terms, abbreviations, or symbols which have special meaning in this document.	STU STU	1 2 3
				5
3.7 GID			H2	6 7
Purposet	To des softwa covers the r that a the r inform	scribe the overall process performed by a are product or component. This description s major processes, the flow of data through product, and descriptions of the data objects are manipulated, as well as documentation at module levelstructure of the modules and the mation that each passes or accesses.	SSTU	8 9 10 11 12 13 14 15
Content:	The Gi and ti	ID consists of the Analysis Specification (AS) he Design Specification (DS).	SSTU	17
Audience:	Deveic Design Produc Evatua	opment Project n Team ct Design ation	SSTU STU STU STU	20 21 22 23
Owner:	Produc	ct Desgn/Advanced Systems Design	SSTU	24 25
Author:	Devel	opment Project	SSTU	26 27
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	2.0 2.1 2.2 2.2.1 2.2.2 2.2.3 2.3 3.0 4.0 4.1	Analysis Specification Overview Data Flow Diagrams (DFDs) Context Diagram Level O and lower DFDs Process Descriptions Data Structure Diagrams Data Dictionary Design Specification Structure Charts	STU STU STU STU STU STU STU STU STU	32 33 34 35 36 37 38 39 40 41
	4.2	Module Descriptions	STU	42
	4.3	Data Structure Diagrams (if needed) Decign Tesues	STU	43
	5.0	References	STU	44 45
	For a	detailed description of the elements of a GID, see DCS ID=S3855.	SST	46 47 48

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2 0 00CHNENTS				
3.8 PSTP (PRO	DUCT SET TEST PLAN, FORMERLY SYST	EM TEST PLAN)		
3.8 <u>2512</u> 1	PRODUCI_SET_TEST_PLAN*_EDRMERLY_S	SYSIEM_IESI_PLAN)	H2	1
Purpose:	To list build schedules and tes given CCR or CPS release.	sting plans for a	SSTU	3
Content:	This plan outlines testing pla for a given Product Set build information that is not covered is noted here. One example information is installation Performance test descriptions ar test base are examples of info not be included, since that available elsewhere.	ins and requirements (in SDD). Only in other documents of this type of testing planning. Ind size of a feature ormation that should information is	SSTU	9 10 11 12 13 14
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Owner # 3	Evaluation		SSTU	10
Author:	Evaluation		SSTU	21
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	This outline is extracted from Standard for system test plan Please refer to that standard in desired.	the proposed CDC ns CDC-STD 1.01.110. Fmore details are	SSTU	25 26 27 28
	1.0 Scope		SSSTU	30
	This section identifi	ies the software	STU	31
	2.0 Applicable documents.	₹●	STU	33
	3.0 Test Approach		STU	34
	3.1 Testable conditions		STU	35
	This subsection identi	fies the conditions	STU	36
	that are to be tested	I in the software		37
	covered by the tes	st plan. Examples		38
	include:			39
				40
	Performance		SSTU	41
	Resource Usage		STU	42
	Stress Testing		STU	43
	Availability		STU	44
	Reliability		STU	45
	Installability		STU	46
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•0 DOCUMENTS	CT SET TEST PLAN. ENDMERTY SYSTEM TEST PLANS		
	Usability	STU	
	Compatibility	STU	
	Security	STU	
	Functional Operation (features)	STU	
:	2 Testing Selection	SSTU	
-	This subsection defines a rationale for	STU	
	selecting which of the conditions	•••	
	identified in the section 3.1 are or are		
	not to be tested, and identifies which are		1
	to be tested and which are not to be		1
	tested. This section may refer to		1
	individual feature test plans for details.		1
3	•3 Testing Procedures	STU	1
	This subsection identifies the procedures	STU	1
	that are to be used to execute tests,		1
	record results, report results, store test		1
	data and procedures, and document errors.		]
4	•O Entrance and Exit Criteria	STU	]
	There are three sets of criteria to be	STU	2
	specified. These are: 1) minimum criteria		2
	to be satisfied to enter and remain in the		2
	system testing phase, 21 the minimum		ć
	Criteria to de satisfied to exit the system		4
	testing phase, and 3) the criteria for the		
	solumare to become certified. This section		
f	A Pacouroo Paguiromonte	CT11	2
-	a) Deconnel Decuirements	510 1172	2
	d/ reisonnet Requirements.	01C	
	c) Software and Tools Requirements.	516 STU	
	d) Ather Requirements.	STU	
(	.0 Schedules/Costs	STU	
7	••• Responsibilities	STU	
	Each activity described in the plan must be	STU	
	assigned to specific organizations or		
	individuals.		3
			3
3.9 IMS		H2	4
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rurpose: I	U DESCRIDE - THE DESIGN OF A PRODUCT AT ALL LEVELS.	2210	4
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Q	asts for product maintenance.		4
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Author:	Development Project	SSTU
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