

ENTRY POINTS

FROM				ENTER THIS MAP			
MAP NUMBER	ENTRY POINT	PAGE NUMBER	STEP NUMBER	MAP NUMBER	ENTRY POINT	PAGE NUMBER	STEP NUMBER
0000	A	16	001	0000	A	16	001
0000	B	16	001	0000	B	16	001
0000	C	16	001	0000	C	16	001
0000	D	16	001	0000	D	16	001
0000	E	16	001	0000	E	16	001
0000	F	16	001	0000	F	16	001
0000	G	16	001	0000	G	16	001
0000	H	16	001	0000	H	16	001
0000	I	16	001	0000	I	16	001
0000	J	16	001	0000	J	16	001
0000	K	16	001	0000	K	16	001
0000	L	16	001	0000	L	16	001
0000	M	16	001	0000	M	16	001
0000	N	16	001	0000	N	16	001
0000	O	16	001	0000	O	16	001
0000	P	16	001	0000	P	16	001
0000	Q	16	001	0000	Q	16	001
0000	R	16	001	0000	R	16	001

EXIT POINTS

EXIT THIS MAP		TO	
PAGE NUMBER	STEP NUMBER	MAP NUMBER	ENTRY POINT
16	139	0015	A
16	142	0015	A
16	008	0070	A
16	018	0070	A
16	039	0070	A
16	060	0070	A
16	004	0070	A
16	076	1071	A
16	067	1470	A
16	159	1470	A
16	166	1470	A
16	168	1470	A

001  
 (ENTRY POINT A)  
 SEE THE CUSTOMER PROBLEM.  
 REVIEW ANY ERROR MESSAGE THE CUSTOMER MAY  
 HAVE.

IS THE FAILURE ON THE SYSTEM NOW?

N

002  
 (ENTRY POINT CT)

SEE IF YOU SUSPECT A POWER PROBLEM ON THE  
 SYSTEM OR MODULE.

IS THE PROBLEM AS NOTED ABOVE?

N

003  
 SEE IF YOU HAVE VERIFIED THE CONSOLE  
 OPERATION.  
 HAVE YOU VERIFIED THE CONSOLE OPERATION?

N

004  
 GO TO MAP 1071, ENTRY POINT A.

005  
 DO YOU KNOW WHAT TO DO TO SOLVE THE  
 PROBLEM?

N

006  
 SEE IF THE PROBLEM IS AN INTERMITTENT.

IS THE PROBLEM AS NOTED ABOVE?

N

007  
 THE PROBLEM IS SPECIFIC AND SOLID.  
 SEE IF YOU HAVE BEEN IN MAP 0070  
 BEFORE THIS.

HAVE BEEN IN MAP 0070 BEFORE THIS?

N

DEF  
111

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 2 OF 21

MAP 0072-2

008  
GO TO MAP 0070, ENTRY POINT A.

009  
GO TO PAGE 7, STEP 081, ENTRY POINT CR.

010  
SEE IF THE PROBLEM APPEARS TO BE CAUSED BY  
HARDWARE.

IS THE PROBLEM AS NOTED ABOVE?  
N

011  
GO TO THE SOFTWARE PROBLEM SOLVING  
PROCEDURE.

012  
HAS THE CUSTOMER USED IBM'S 'ERROR LOG' OR  
IT'S EQUAL?  
N

013  
- IPL THE DIAGNOSTIC DISKETTE UNIT.  
- RUN THE AUTOMATIC DIAGNOSTIC(S).

IS A PROBLEM FOUND?  
N

014  
RUN THE DIAGNOSTIC(S) FOR THE DEVICE(S)  
SUSPECTED FROM THE CUSTOMER'S PROBLEM OR  
FAILURE .  
- LOOP FOR 'X' MINUTES.

IS A PROBLEM FOUND?  
N

015  
RUN THE SYSTEM TEST.

IS A PROBLEM FOUND?  
N

016  
GO TO THE SOFTWARE PROBLEM SOLVING  
PROCEDURE.

017  
CAN THE PROBLEM BE ISOLATED TO ONE  
DEVICE AND/OR ATTACHMENT?  
N

018  
REVIEW THE CLASS OF DEVICE(S) FAILING  
AND SYSTEM TEST FAILURES. IF ANY  
IT IS PROBABLE ONE DEVICE IS CAUSING  
THE OTHER TO FAIL. THERE IS A  
PROBABLE BOARD, POWER SUPPLY, CHANNEL  
REPOWER CARD OR A CABLE PROBLEM. MAP  
0070 MAY BE USEFUL. IT IS A MAP USED  
TO ISOLATE THE CHANNEL.  
GO TO MAP 0070, ENTRY POINT A.

019  
PREPARE THE SYSTEM ERROR CONDITIONS  
USING THE 'FRIEND' PROGRAM, SIMILAR TO  
THE SYSTEM TEST LOOP ON THIS SEQUENCE  
AND PROBE ATTACHMENT/DEVICE INTERFACE  
PER THE LINE LOGIC(S).

020  
- GO TO THE DEVICE MAP PROLOG.

021  
- GO TO THE DEVICE MAP PROLOG.

022  
RUN ERAP FOR ERROR HISTORY (RESET ALL ERRORS).

ARE THERE ANY DEVICE(S) WITH A NUMBER OF  
ERRORS?  
N

023  
A SOFTWARE PROBLEM IS SUSPECTED, OR THE  
ERRORS HAVE BEEN RESET. GET MORE  
INFORMATION FROM THE CUSTOMER.

GM4

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-2

024  
SEE THE DEVICE(S) WITH THE 'LATEST' ERRORS.  
'LATEST' HERE IS RELATIVE TO THE CUSTOMER'S  
TIME OF PROBLEM OR FAILURE.

ARE THE DEVICE(S) WITH ERRORS 'LATEST'?

Y  
N

025  
DO THE ERRORS APPEAR TO BE SIMILAR TO THE  
CUSTOMER'S PROBLEM?

Y  
N

026  
GO TO STEP 034,  
ENTRY POINT B.

027  
GO TO STEP 028, ENTRY POINT D.

028  
(ENTRY POINT D)

THE ERAP ERRORS APPEAR TO BE SIMILAR TO THE  
CUSTOMER'S PROBLEM.  
SEE THE DEVICE(S) WITH THE 'STAND OUT' ERRORS.

'STAND OUT' IS THE NUMBER OF ERRORS FOR A  
GIVEN DEVICE THAT ARE LARGE RELATIVE TO THE  
NUMBER OF I/O OPERATION(S), OR A RECORD OF A  
PERMANENT ERROR.

DOES A SPECIFIC DEVICE 'STAND OUT' IN THE ERAP  
PRINTOUT?

Y  
N

029  
OBSERVE THOSE DEVICE(S) IN THE ERAP PRINTOUT  
WHICH HAVE A LARGE NUMBER OF I/O  
OPERATION(S).

DO ALL THOSE DEVICE(S) HAVE ERROR(S)?

Y  
N

030  
ARE ERRORS LIMITED TO I/O DEVICE(S) AND  
NOT THE PROCESSING UNIT?

Y  
N

031  
LOOP ON PROCESSING UNIT DIAGNOSTIC(S).  
REFERENCE USERS GUIDE, 02.01.00., FOR  
PROCESSING UNIT DIAGNOSTIC(S).

032  
SEE THE DEVICE(S) AND THE 'CLASS' OF  
ERRORS.

'CLASS' MAY BE DEVICE(S) OF ALL THE SAME  
TYPE, OR ALL DEVICE(S) IN A COMMON BOARD,  
AND SO ON.

ARE THE ERRORS LIMITED TO A SPECIFIC  
'CLASS' OF DEVICE(S)?

Y  
N

033  
GO TO PAGE 5, STEP 055,  
ENTRY POINT C.

034  
(ENTRY POINT B)

- IPL THE DIAGNOSTIC DISKETTE UNIT.
- RUN THE AUTOMATIC DIAGNOSTIC(S).

IS A PROBLEM FOUND?

Y  
N

035  
RUN ALL DIAGNOSTIC(S) FOR THE CLASS OF  
DEVICE(S).

IS A PROBLEM FOUND?

Y  
N

036  
RUN THE SYSTEM TEST.

IS A PROBLEM FOUND?

Y  
N

3 3 3 3 3 3  
 PAPER ONLY MAP  
 PAGE 4 OF 21

037  
 REVIEW THE ERAP PRINTOUT AGAIN.

038  
 DOES THE INDICATED PROBLEM COMPARE WITH THE ERAP PRINTOUT?  
 N

039  
 YOU HAVE AN INTERMITTENT FAILURE.  
 GO TO MAP 0070, ENTRY POINT A.

040  
 CAN THE PROBLEM BE ISOLATED TO ONE DEVICE AND/OR ATTACHMENT?  
 N

041  
 REVIEW THE CLASS OF DEVICE(S) FAILING, THE LOG INFORMATION, AND THE SYSTEM TEST FAILURES, IF ANY. PROBABLE ACTION BETWEEN DEVICE(S). PROBABLE POWER PROBLEM COMMON TO DEVICE(S). MAP 0070 MAY BE USEFUL. IT IS A MAP USED TO ISOLATE THE CHANNEL.

042  
 - LOOP FOR 'X' MINUTES.

IS A PROBLEM FOUND?  
 N

043  
 PREPARE THE SYSTEM ERROR CONDITIONS USING THE 'FRIEND' PROGRAM, SIMILAR TO THE SYSTEM TEST. LOOP ON THIS SEQUENCE AND PROBE ATTACHMENT/DEVICE INTERFACE PER THE LINE LOGIC(S).

044  
 - GO TO THE DEVICE MAP PROLOG.

045  
 - GO TO THE DEVICE MAP PROLOG.

046  
 - GO TO THE DEVICE MAP PROLOG.

047  
 A PROBLEM ON THE I/O INTERFACE IS SUSPECTED. ANALYZE THE INCIDENT LOG TO SEE IF THE PROBLEM CAN BE ISOLATED OR, IPL THE DIAGNOSTIC DISKETTE AND RUN THE AUTOMATIC DIAGNOSTIC(S) TO SEE IF THE PROBLEM CAN BE FOUND.

HAS THE PROBLEM BEEN ISOLATED?  
 N

048  
 SET UP CONDITIONS USING 'FRIEND' SIMULATING THE I/O INTERFACE PROBLEM. PROBE THE INTERFACE PER THE LINE LOGIC(S).

049  
 - GO TO THE DEVICE MAP PROLOG.

050  
 - IPL THE DIAGNOSTIC DISKETTE UNIT.  
 - RUN THE AUTOMATIC DIAGNOSTIC(S).

IS A PROBLEM FOUND?  
 N

051  
 SEE THE DEVICE(S) WITH THE 'STAND OUT' ERRORS.

'STAND OUT' IS THE NUMBER OF ERRORS FOR A GIVEN DEVICE THAT ARE LARGE RELATIVE TO THE NUMBER OF I/O OPERATION(S), OR A RECORD OF A PERMANENT ERROR.

DOES A SPECIFIC ERROR CONDITION 'STAND OUT' FOR A DEVICE?  
 N

052  
 GO TO PAGE 5, STEP 055,  
 ENTRY POINT C.

053  
RUN ALL DIAGNOSTIC(S) FOR THAT CONDITION.  
IS A PROBLEM FOUND?  
Y  
N  
054  
- LOOP FOR 'X' MINUTES.  
IS A PROBLEM FOUND?  
Y  
N  
055  
(ENTRY POINT C)  
RUN THE SYSTEM TEST.  
IS A PROBLEM FOUND?  
Y  
N  
056  
CONTINUE RUNNING SYSTEM TEST, AS YOU  
PUT PRESSURE ON ONE CABLE AT A TIME.  
IS A PROBLEM FOUND?  
Y  
N  
057  
REVIEW ERAP PRINTOUT AGAIN.  
ANALYZE CUSTOMER'S USE FOR MORE  
INFORMATION.  
058  
- GO TO THE DEVICE MAP PROLOG.  
059  
DOES THE PROBLEM COMPARE WITH THE ERAP  
PRINTOUT?  
Y  
N  
060  
YOU HAVE AN INTERMITTENT FAILURE.  
GO TO MAP 0070, ENTRY POINT A.  
061  
PREPARE THE SYSTEM ERROR CONDITIONS  
USING THE 'FRIEND' PROGRAM, SIMILAR TO  
THE SYSTEM TEST. LOOP ON THIS  
SEQUENCE AND PROBE ATTACHMENT/DEVICE  
INTERFACE PER THE LINE LOGIC(S).  
062  
- GO TO THE DEVICE MAP PROLOG.  
063  
- GO TO THE DEVICE MAP PROLOG.  
064  
- GO TO THE DEVICE MAP PROLOG.  
065  
- USE IT.

A B  
1 1

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 6 OF 21

MAP 0072-6

066  
HAVE YOU COME TO THIS MAP FROM A POWER  
SUPPLY MAP?  
Y  
N

067  
USE MAP 1470 TO FIND THE CORRECT POWER  
SUPPLY MAP TO GO TO.  
IF NO REPAIR, RETURN HERE AND TAKE THE  
YES' COLUMN  
GO TO MAP 1470, ENTRY POINT A.

068  
POWER ON.

DOES MODULE POWER ON AND POWER GOOD LED  
REMAIN OFF?  
Y  
N

069  
THERE IS A POWER SUPPLY PROBLEM TO A  
MODULE.

- POWER OFF

USING THE POWER SUPPLY LOGIC, DISCONNECT  
LOAD TO THE SUSPECTED POWER SUPPLY.  
REFERENCE PROCESSING UNIT MIM FOR ANY  
CAUTION TO OBSERVE.

- POWER ON

DOES THE POWER PROBLEM REMAIN ON SYSTEM?

Y  
N

070  
- POWER OFF

PROBLEM IS NOT PART OF THE POWER SUPPLY.  
ATTEMPT TO ISOLATE TO FAILING WIRE BY  
CONNECTING WIRE(S) ONE OR TWO AT A TIME  
TO THE TB TERMINAL(S).

ISOLATED TO A FAILING FIELD REPLACEMENT  
UNIT?  
Y  
N

071  
USE MAP 0070 TO AID IN ISOLATING TO  
THE FIELD REPLACEMENT UNIT.  
PROBLEM MAY BE CAUSED BY AN I/O  
ATTACHMENT.  
IF THE PROBLEM CANNOT BE ISOLATED  
USING MAP 0070, OBTAIN AID.

072  
- VERIFY THE REPAIR.

073  
- POWER OFF

TEST THE FUSE(S).  
TEST FOR MISSING OR FAILING REGULATOR  
CARD(S).

DOES THE FAILURE REMAIN?

Y  
N

074  
- VERIFY THE REPAIR.

075  
EXCHANGE THE POWER SUPPLY.  
IF THIS HAS ALREADY BEEN DONE, MAKE AN  
INSPECTION OF THE VOLTAGE DISTRIBUTION  
NETWORK.  
REQUEST AID.

076  
THE LED IS SUSPECT.  
GO TO MAP 1071, ENTRY POINT A.

077  
IS THE 'CHECK' LED ON?  
Y  
N

078  
GO TO PAGE 1, STEP 002, ENTRY POINT CT.

079  
IS ANY LEVEL LAMP ON?  
Y  
N

7 7  
R S

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-6

080  
- PRESS THE PROCESSING UNIT STATUS WORD KEY.  
RECORD THE PROCESSING UNIT STATUS WORD FOR YOUR INFORMATION.  
GO TO PAGE 1, STEP 002, ENTRY POINT CT.

081  
(ENTRY POINT CR)

- PRESS THE STOP KEY.  
- PRESS THE PROCESSING UNIT STATUS WORD KEY.  
RECORD THE PROCESSING UNIT STATUS WORD.  
DO NOT PRESS ANY OTHER KEY OR SWITCH.  
YOU HAVE THE FAILURE ON THE SYSTEM WITH THE PROCESSING UNIT STATUS WORD BIT(S) AT THE TIME OF THE FAILURE.

PROCESSING UNIT STATUS WORD

CLASS	BIT	MEANING
PROGRAM CHECK	0	SPECIFICATION CHECK
	1	NOT VALID STORAGE ADDRESS
	2	PRIVILEGE VIOLATE
	4	PROTECT CHECK (4955) NOT VALID FUNCTION
SOFT EXCEPTION	5	FLOATING POINT EXCEPTION
	6	STACK EXCEPTION
	7	RESERVED
MACHINE CHECK	8	STORAGE PARITY CHECK
	9	RESERVED
	10	CONTROL CHECK
STATUS FLAGS	11	INPUT/OUTPUT CHECK
	12	SEQUENCE INDICATOR
	13	AUTO IPL
	14	TRANSLATOR ENABLED
	15	POWER THERMAL WARNING

SEE THE PROCESSING UNIT STATUS WORD

IS BIT 15 ON IN THE PROCESSING UNIT STATUS WORD?  
N

082  
SEE THE PROCESSING UNIT STATUS WORD BIT 14.

IS BIT 14 ON IN THE PROCESSING UNIT STATUS WORD?  
N

083  
SEE THE PROCESSING UNIT STATUS WORD BIT 13.

IS BIT 13 ON IN THE PROCESSING UNIT STATUS WORD?  
N

084  
SEE THE PROCESSING UNIT STATUS WORD BIT 12.

IS BIT 12 ON IN THE PROCESSING UNIT STATUS WORD?  
N

085  
SEE THE PROCESSING UNIT STATUS WORD BIT 11.

IS BIT 11 ON IN THE PROCESSING UNIT STATUS WORD?  
N

086  
SEE THE PROCESSING UNIT STATUS WORD BIT 10.  
IS BIT 10 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

087  
SEE THE PROCESSING UNIT STATUS WORD BIT 09.  
IS BIT 09 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

088  
SEE THE PROCESSING UNIT STATUS WORD BIT  
08.  
IS BIT 08 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

089  
SEE THE PROCESSING UNIT STATUS WORD BIT  
07.  
IS BIT 07 ON IN THE PROCESSING UNIT  
STATUS WORD?  
Y  
N

090  
SEE THE PROCESSING UNIT STATUS WORD  
BIT 06.  
IS BIT 06 ON IN THE PROCESSING UNIT  
STATUS WORD?  
Y  
N

1  
2  
3  
4  
5  
6  
7  
8  
9  
A  
B  
C  
D  
E



A  
D  
S

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 9 OF 21

MAP 0072-9

091  
SEE THE PROCESSING UNIT STATUS WORD BIT 05.  
IS BIT 05 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

092  
SEE THE PROCESSING UNIT STATUS WORD BIT 04.  
IS BIT 04 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

093  
SEE THE PROCESSING UNIT STATUS WORD BIT  
03.  
IS BIT 03 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

094  
SEE THE PROCESSING UNIT STATUS WORD BIT  
02.  
IS BIT 02 ON IN THE PROCESSING UNIT  
STATUS WORD?  
Y  
N

095  
SEE THE PROCESSING UNIT STATUS WORD  
BIT 01.  
IS BIT 01 ON IN THE PROCESSING UNIT  
STATUS WORD?  
Y  
N

1 1 1 1 1  
3 3 3 2 1  
A A A A A  
F G H J K L

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-9

A  
5

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 10 OF 21

MAP 0072-10

096  
SEE THE PROCESSING UNIT STATUS WORD BIT 00.

IS BIT 00 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y N

097  
GO TO PAGE 1, STEP 002, ENTRY POINT CT.

098  
BIT 00 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A SPECIFICATION CHECK.  
BIT 00 IS ON WHEN THE STORAGE ADDRESS IS NOT  
INSIDE THE BOUNDARY SPECIFICATION(S).  
(IT IS ON AN ODD-NUMBERED ADDRESS).

- PRESS THE STOP KEY.  
- PRESS THE STORAGE ADDRESS REGISTER KEY.

SEE THE STORAGE ADDRESS REGISTER BIT 15.

IS BIT 15 ON IN THE STORAGE ADDRESS REGISTER?

Y N

099  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD.  
ADDRESS CARD.  
DATA CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

00  
SEE THE PROCESSING UNIT STATUS WORD BIT 14.

IS BIT 14 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y N

101  
DISPLAY AND RECORD THE FOLLOWING:  
OF REGISTER  
CURRENT INSTRUCTION ADDRESS REGISTER.  
INSTRUCTION ADDRESS REGISTER.  
LEVEL.

THE INSTRUCTION ADDRESS REGISTER IS THE  
STORAGE ADDRESS OF THE INSTRUCTION.  
DISPLAY THE STORAGE LOCATION.  
DECODE INSTRUCTION TO DETERMINE WHAT COMMAND  
AND REGISTER WAS USED WHEN THE FAILURE  
OCCURRED.  
THE SOURCE OF THE STORAGE ADDRESS REGISTER,  
BIT 15 MUST BE DETERMINED.  
IF YOU CAN NOT DETERMINE THE SOURCE OF BIT  
15:

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD  
ADDRESS CARD.  
DATA CARD  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

02  
THE SYSTEM FAILED IN TRANSLATED MODE.  
THE ADDRESS OF THE INSTRUCTION AND COMMAND  
MUST BE DETERMINED.  
THE TRANSLATOR ENTRY POINT OF THIS MAP DOES  
THIS .

DO YOU KNOW THE TRANSLATED ADDRESS THAT  
FAILED?  
Y N

103  
GO TO ENTRY POINT INDICATED.  
RETURN HERE WHEN ADDRESS IS DETERMINED, AND  
ANSWER ABOVE QUESTION 'YES'.  
GO TO PAGE 17, STEP 144, ENTRY POINT TR.

A  
A

20NOV81 FN1635083  
EC466795 PEC987889  
MAP 0072-10

A  
M  
9  
I  
O

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 11 OF 21

MAP 0072-11

104  
THE INSTRUCTION ADDRESS REGISTER IS THE  
STORAGE LOCATION OF THE INSTRUCTION.

DISPLAY THE STORAGE LOCATION.  
DECODE THE INSTRUCTION TO DETERMINE WHAT  
COMMAND AND REGISTER WAS USED WHEN THE  
FAILURE OCCURRED.  
THE SOURCE OF THE STORAGE ADDRESS REGISTER,  
BIT 15 MUST BE DETERMINED.

IF YOU CAN NOT DETERMINE THE SOURCE OF BIT  
15:

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD.  
DATA CARD.  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

105  
BIT 01 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
A NOT VALID STORAGE ADDRESS.  
BIT 01 IS ON WHEN AN ATTEMPT IS MADE TO  
ADDRESS A STORAGE LOCATION THAT IS NOT  
INSTALLED ON THE SYSTEM.

SEE THE PROCESSING UNIT STATUS WORD BIT 14.

IS BIT 14 ON IN THE PROCESSING UNIT STATUS  
WORD?

N

106  
(ENTRY POINT ST)

SEE THE STORAGE ADDRESS REGISTER.

IS THE STORAGE ADDRESS REGISTER VALID FOR  
THE SYSTEM?

N

107  
RECORD THE STORAGE ADDRESS REGISTER,  
INSTRUCTION ADDRESS REGISTER, CURRENT  
INSTRUCTION ADDRESS REGISTER AND REGISTERS  
0 - 7.  
DECODE THE INSTRUCTION LOCATED AT THE  
CURRENT INSTRUCTION ADDRESS REGISTER  
ADDRESS AND THE EFFECTIVE ADDRESS OF THE  
COMMAND.

IS THE EFFECTIVE ADDRESS OF EITHER COMMAND  
HIGHER THAN THE INSTALLED STORAGE?

N

108  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD.  
ADDRESS CARD.  
DATA CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

109  
THE EFFECTIVE ADDRESS IS NOT CORRECT.  
SUSPECT EITHER A SOFTWARE PROBLEM OR THAT  
STORAGE HAS BEEN WRITTEN OVER.  
IF THE EFFECTIVE ADDRESS WAS DETERMINED  
USING A REGISTER, IT IS PROBABLE THE WRONG  
INFORMATION WAS IN THE REGISTER.

110  
IS MORE THAN ONE STORAGE CARD (MODULE)  
INSTALLED ON THE SYSTEM?

N

111  
EXCHANGE THE STORAGE CARD (MODULE)  
SUSPECTED.

A  
M  
I  
O

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-11

A  
9  
N  
I  
I

12  
REFERENCE PROCESSING UNIT LOGIC AX3XX FOR  
STORAGE CARD JUMPERS, IF INSTALLED.  
EXCHANGE STORAGE CARD(S) ON SYSTEM.

DID THE PROBLEM FOLLOW THE STORAGE CARD  
(MODULE)?  
Y  
N

113  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD  
ADDRESS CARD.  
DATA CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

14  
EXCHANGE STORAGE CARD (MODULE) SUSPECTED.  
- VERIFY THE REPAIR.

15  
THE SYSTEM WAS RUNNING IN TRANSLATED MODE.  
THE ADDRESS MUST BE TRANSLATED BY YOU.  
GO TO PAGE 17, STEP 144, ENTRY POINT TR.

WHEN THE ADDRESS HAS BEEN TRANSLATED BY YOU,  
GO TO PAGE 11, STEP 106, ENTRY POINT ST.

16  
BIT 02 IS ON IN THE PROCESSING UNIT STATUS  
WORD  
REFERENCE 'PROCESSING UNIT THEORY DIAGRAMS',  
'PROCESSING UNIT STATUS WORD',  
'BIT 02, PRIVILEGE VIOLATE'.

BIT 02 IS ON WHEN A PRIVILEGE INSTRUCTION IS  
ATTEMPTED, AND THE SUPERVISOR STATUS BIT (BIT  
8) IN THE LSR IS OFF.

- DISPLAY THE CURRENT INSTRUCTION ADDRESS  
REGISTER.
- DECODE THE INSTRUCTION IN THE CURRENT  
INSTRUCTION ADDRESS REGISTER.

IS BIT 14 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y  
N

117  
(ENTRY POINT PV)

IS THE INSTRUCTION A 'PRIVILEGE'  
INSTRUCTION?  
Y  
N

118  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

19  
IS BIT 08 ON IN THE LSR?  
Y  
N

120  
YOU MUST DETERMINE WHY BIT 08 IN THE LSR  
IS OFF.  
THIS MAY BE A SOFTWARE PROBLEM.  
REQUEST AID.

21  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

1000

A  
D  
8  
F  
9  
G  
9  
A  
H  
9  
A  
Q  
1  
2

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 13 OF 21

MAP 0072-13

122  
THE SYSTEM WAS RUNNING IN TRANSLATED  
MODE.  
THE ADDRESS MUST BE TRANSLATED BY YOU.  
GO TO PAGE 17, STEP 144,  
ENTRY POINT TR.

-----  
WHEN THE ADDRESS HAS BEEN TRANSLATED  
BY YOU,  
GO TO PAGE 12, STEP 117,  
ENTRY POINT PV.

123  
BIT 03 IS ON IN THE PROCESSING UNIT  
STATUS WORD.  
THIS IS A PROTECT CHECK.  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

124  
BIT 04 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
REFERENCE 'PROCESSING UNIT THEORY  
DIAGRAMS',  
'PROCESSING UNIT STATUS WORD',  
'BIT 04, NOT VALID FUNCTION'.

BIT 04 IS ON WHEN THE OP CODE AND FUNCTION  
DOES NOT DECODE TO A CORRECT FUNCTION.

- PRESS THE OP REGISTER KEY.

DOES THE OP REGISTER CONTAIN A VALID  
FUNCTION?  
Y  
N

125  
THIS CAN BE A SOFTWARE PROBLEM.  
THE PROGRAM CAN BE WRITTEN OVER.  
THE PROGRAM CAN HAVE A BAD BRANCH IN IT.  
THE PROGRAM CAN HAVE AN ASSEMBLY  
PROBLEM.  
REQUEST SOFTWARE AID.

126  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD.  
DATA CARD.  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CAPD.

127  
BIT 05 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A FLOATING POINT EXCEPTION.

EXCHANGE THE FOLLOWING:  
FLOATING POINT CARD.  
DATA CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

128  
BIT 06 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A STACK EXCEPTION.  
BIT 06 IS ON WHEN AN ATTEMPT IS MADE TO POP A  
COMMAND FROM AN EMPTY STACK, OR TO PUSH A  
COMMAND INTO A STACK THAT IS FILLED.

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

20NOV81 PN1635083

EC466795 PEC987889

MAP 0072-13

29  
BIT 07 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
BIT 07 IS NOT USED.

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

30  
BIT 08 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A STORAGE PARITY CHECK.

- PRESS THE STOP KEY.
- PRESS THE LEVEL 3 KEY.
- PRESS THE REGISTER 7 KEY.

REGISTER 7 CONTENT IS THE STORAGE ADDRESS  
REGISTER.  
USING THIS ADDRESS, DETERMINE WHICH 16K AREA  
OF STORAGE FAILED.

STORAGE ADDRESS REGISTER CONTENT	STORAGE AREA
0000--3FFF	16K
4000--7FFF	32K
8000--BFFF	48K
C000--FFFF	64K

EXCHANGE THE STORAGE CARD (MODULE) THAT  
INCLUDES THE SUSPECT 16K AREA WITH A KNOWN  
GOOD STORAGE CARD (MODULE) OF THE SAME TYPE.

- RUN THE FAILING DIAGNOSTIC.

DOES THE SYSTEM RUN O.K.?

N

131  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
DATA CARD.  
ROS CARD.  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

- 32  
- VERIFY THE REPAIR.

33  
BIT 09 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS BIT IS NOT USED.  
THERE IS A PROBABLE SHORT TO GROUND BETWEEN  
THE STORAGE ADDRESS LINE(S) OF THE PROCESSING  
UNIT.

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

X Z  
7 8

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 15 OF 21

MAP 0072-15

134  
BIT 10 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A CONTROL CHECK  
IT IS A SUSPECTED PROCESSING UNIT PROBLEM.  
IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ADDRESS CARD.  
ADDRESS TRANSLATOR CARD, IF INSTALLED.  
DATA CARD.  
ROS CARD.

-----  
IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

135  
(ENTRY POINT IO)

BIT 11 IS ON IN THE PROCESSING UNIT STATUS  
WORD.

THIS IS AN I/O CHECK.  
THERE WAS A WRONG CHANNEL SEQUENCE OF EVENTS.  
THE PROBLEM IS ANY CARD ON THE CHANNEL, OR ANY  
CARD WITH A SIGNAL TO THE CHANNEL.

IS BIT 12 ON IN THE PROCESSING UNIT STATUS  
WORD?  
Y N

136  
THE I/O CHECK OCCURRED IN A DIRECT PROGRAM  
CONTROL OPERATION.

- PRESS THE INSTRUCTION ADDRESS REGISTER  
KEY.

'XXXX' IS DISPLAYED.  
'XXXX' IS THE INSTRUCTION ADDRESS REGISTER  
USED WHEN THE CHECK OCCURRED.

- KEY 'XXXX' ON CONSOLE.  
- PRESS THE STORE KEY.  
- PRESS THE MAIN STORAGE KEY.  
- PRESS THE MAIN STORAGE KEY.

'YYYY' IS DISPLAYED.  
'YYYY' IS THE IDCB ADDRESS.

- KEY 'YYYY' ON CONSOLE.  
- PRESS THE STORE KEY.  
- PRESS THE MAIN STORAGE KEY.

'ZZZZ' IS DISPLAYED.  
'ZZZZ' IS THE IDCB USED WHEN CHECK OCCURRED.

BIT(S) 08 TO 15 OF THE IDCB (ZZZZ) CONTAIN  
THE DEVICE ADDRESS OF THE FAILING  
ATTACHMENT/DEVICE.

EXCHANGE THE ATTACHMENT CARD OF THIS  
ATTACHMENT/DEVICE.  
IF NO REPAIR, THE DEVICE IS PROBABLY BAD.

137  
GO TO PAGE 16, STEP 138, ENTRY POINT CS.

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-15

138  
(ENTRY POINT CS)

THE SEQUENCE INDICATOR (BIT 12) IS ON.  
THIS IS NOT AN ERROR ITSELF.  
THE BIT INDICATES THE LAST INTERFACE  
SEQUENCE AT ANY TIME.

WHEN BIT 12 AND BIT 11 ARE ON IN THE  
PROCESSING UNIT STATUS WORD, THE I/O CHECK  
OCCURRED IN A CYCLE STEAL OPERATION.  
IF RUNNING A DEVICE TYPE, THE IOCB INDICATES  
THE ADDRESS OF THE DEVICE CAUSING THE I/O  
CHECK.  
THE CHECK OCCURRED IN A CYCLE STEAL  
OPERATION AND THIS MAY NOT BE CORRECT.

- PRESS THE INSTRUCTION ADDRESS REGISTER  
KEY.

'XXXX' IS DISPLAYED.  
'XXXX' IS THE INSTRUCTION ADDRESS REGISTER  
USED WHEN THE CHECK OCCURRED.

- KEY 'XXXX' ON CONSOLE.  
- PRESS THE STORE KEY.  
- PRESS THE MAIN STORAGE KEY.

'YYYY' IS DISPLAYED.  
'YYYY' IS THE IOCB ADDRESS.

- KEY 'YYYY' ON THE CONSOLE.  
- PRESS THE STORE KEY.  
- PRESS THE MAIN STORAGE KEY.

'ZZZZ' IS DISPLAYED.  
'ZZZZ' IS THE IOCB USED WHEN CHECK OCCURRED.

BIT(S) 08 TO 15 OF THE IOCB (ZZZZ) CONTAIN  
THE DEVICE ADDRESS OF THE FAILING  
ATTACHMENT/DEVICE.

IS IOCB ADDRESS EQUAL TO THE ADDRESS OF  
DEVICE RUNNING WHEN ERROR OCCURRED?

Y  
N

139  
NOTE THE ATTACHMENT CARD INDICATED BY THE  
IOCB ADDRESS.  
NOTE ALL CYCLE STEAL ATTACHMENTS INSTALLED  
ON THE SYSTEM.  
GO TO MAP 0015, ENTRY POINT A.

140  
EXCHANGE THE ATTACHMENT CARD INDICATED BY  
THE DEVICE ADDRESS OF THE IOCB, BIT(S) 08 TO  
15.  
15  
RUN THE FAILING PROGRAM AGAIN.

DID THE SAME FAILURE OCCUR?

Y  
N

141  
- VERIFY THE REPAIR.

142  
THE ATTACHMENT CARD INDICATED BY THE IOCB IS  
GOOD.  
NOTE ALL OTHER CYCLE STEAL ATTACHMENTS  
INSTALLED ON THE SYSTEM THAT WERE RUNNING AT  
TIME OF FAILURE.  
NOTE THE DEVICE THAT IS CONNECTED TO THE  
CARD JUST TESTED, IF ANY. THE DEVICE MAY BE  
CAUSING THE PROBLEM.  
GO TO MAP 0015, ENTRY POINT A.

143  
BIT 13 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS THE AUTO IPL BIT.  
WHEN THE SWITCH ON THE BASIC CONSOLE IS IN  
'AUTO IPL' MODE, AND THE HOST SYSTEM IS READY,  
ANY POWER ON CAUSES AN IPL TO OCCUR AND THIS  
BIT TO BE ON.

IF A 4955 PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
ROS CARD,  
DATA CARD,  
ADDRESS CARD,  
ADDRESS TRANSLATOR CARD, IF INSTALLED.

IF A 495X PROCESSING UNIT IS INSTALLED,  
EXCHANGE THE FOLLOWING:  
PROCESSING UNIT CARD.

BIT 12 ON = CYCLE STEAL OPERATION.  
BIT 12 OFF = DIRECT PROGRAM CONTROL  
OPERATION



U  
7

144  
(ENTRY POINT TR)

BIT 14 IS ON IN THE PROCESSING UNIT STATUS  
WORD TRANSLATOR IS ENABLED.  
IF YOU WANT TO DETERMINE THE STORAGE ADDRESS  
THAT IS FAILING AND CHANGE OR DISPLAY IT,  
INDICATE THIS NOW.

DO YOU WANT TO CHANGE, DISPLAY OR DETERMINE A  
STORAGE ADDRESS?  
N

145  
EXCHANGE THE FOLLOWING:  
RELOCATION TRANSLATOR CARD.

146  
- SEE THE NOTE TO THE RIGHT.

DO NOT RESET THE SYSTEM AS YOU FOLLOW THESE  
INSTRUCTION(S).

RECORD THE FOLLOWING:

- 1. PROCESSING UNIT STATUS WORD
- 2. STORAGE ADDRESS REGISTER

\*\*\*\*\*  
# THE STORAGE ADDRESS REGISTER IS: #  
RECORD 1  
\*\*\*\*\*

- 3. INSTRUCTION ADDRESS REGISTER
- 4. CURRENT INSTRUCTION ADDRESS REGISTER
- 5. LEVEL STATUS REGISTER
- 6. LEVEL = LEVEL
- 7. OP CODE
- 8. REGISTERS 0 - 7.

- PRESS THE INSTRUCTION STEP MODE KEY.
- PRESS THE START KEY.

THE MICRO PROGRAM WILL LOAD THE HARDWARE LSB  
TO STORAGE.

IS THIS A PROGRAM CHECK?  
N

147  
THIS IS A MACHINE CHECK.  
BIT(S) 8, 10, OR 11 ON IN THE PROCESSING  
UNIT STATUS WORD.

- DISPLAY STORAGE LOCATION '0008'

'0008' CONTENT IS THE ADDRESS OF THE LSB.  
RECORD THIS ADDRESS.  
GO TO PAGE 18, STEP 150, ENTRY POINT LS.

148  
THIS IS A PROGRAM CHECK.  
BIT(S) 0 - 4 OF THE PROCESSING UNIT STATUS  
WORD ARE ON FOR A PROGRAM CHECK.

- DISPLAY STORAGE LOCATION '000C'

'000C' CONTENT IS THE ADDRESS OF THE LSB.  
RECORD THIS ADDRESS.

DID YOU RECORD THE ADDRESS?  
N

149  
RECORD AND CONTINUE ON THE 'YES' COLUMN.

BIT(S) 0 - 4 OF THE PROCESSING UNIT STATUS  
WORD ARE ON FOR A PCK.  
BIT(S) 8, 10, OR 11 OF THE PROCESSING UNIT  
STATUS WORD ARE ON FOR A HCK.  
| LSB | (LEVEL STATUS BLOCK)

LSB WORD	CONTENT
0	INSTRUCTION ADDRESS REGISTER
1	ADDRESS KEY REGISTER
2	LEVEL STATUS REGISTER
3	INSTRUCTION ADDRESS REGISTER
4	ADDRESS KEY REGISTER
5	LEVEL STATUS REGISTER
6	INSTRUCTION ADDRESS REGISTER
7	ADDRESS KEY REGISTER
8	LEVEL STATUS REGISTER
9	INSTRUCTION ADDRESS REGISTER
10	ADDRESS KEY REGISTER
11	LEVEL STATUS REGISTER
12	INSTRUCTION ADDRESS REGISTER
13	ADDRESS KEY REGISTER
14	LEVEL STATUS REGISTER
15	INSTRUCTION ADDRESS REGISTER
16	ADDRESS KEY REGISTER
17	LEVEL STATUS REGISTER
18	INSTRUCTION ADDRESS REGISTER
19	ADDRESS KEY REGISTER
20	LEVEL STATUS REGISTER
21	INSTRUCTION ADDRESS REGISTER
22	ADDRESS KEY REGISTER
23	LEVEL STATUS REGISTER
24	INSTRUCTION ADDRESS REGISTER
25	ADDRESS KEY REGISTER
26	LEVEL STATUS REGISTER
27	INSTRUCTION ADDRESS REGISTER
28	ADDRESS KEY REGISTER
29	LEVEL STATUS REGISTER
30	INSTRUCTION ADDRESS REGISTER
31	ADDRESS KEY REGISTER

1  
8  
R

A  
R  
1  
7

150

(ENTRY POINT LS)

- SEE THE NOTE TO THE PIGHT.

DISPLAY AND RECORD 11 LSB WORDS:  
(STORED SEQUENTIALLY IN STORAGE, STARTING AT  
ADDRESS OF THE LSB)

- PRESS THE INSTRUCTION STEP MODE KEY.

- INSERT PROGRAM 1.
- STORE ZEROS INTO THE INSTRUCTION ADDRESS REGISTER.
- PRESS THE START KEY.
- DISPLAY AND RECORD LOCATION '0006'.

LOCATION '0006' CONTENT IS THE 'AKP'.  
BIT(S) 5 - 7 EQUAL OFIK KEY OF THE FAILING  
STORAGE ADDRESS REGISTER.

```

*****
* OPI KEY IS: *
* RECORD 2 *
*****

```

TO DETERMINE THE CONTENTS OF THE SEGMENTATION REGISTER USED, INSERT PROGRAM 2.

REFERENCE RECORD 1 AND RECORD 2 ABOVE.

- PRESS THE START KEY.
- DISPLAY AND RECORD LOCATION '0006'

THE CONTENTS OF LOCATION '0006' IS THE SEGMENTATION REGISTER.

```

*****
* THE SEGMENTATION REGISTER IS: *
* RECORD 3 *
*****

```

YOU NOW HAVE THE SEGMENTATION REGISTER AND THE STORAGE ADDRESS REGISTER YOU NEED TO DETERMINE THE 24 BIT PHYSICAL ADDRESS.  
BIT(S) 0 - 12 OF THE SEGMENTATION REGISTER (RECORD 3) AND BIT(S) 5 - 15 OF THE STORAGE ADDRESS REGISTER (RECORD 1) ARE EQUAL TO THE 24 BIT PHYSICAL ADDRESS.

DO YOU NEED TO DISPLAY BIT(S) AT A STORAGE LOCATION?

N

151

DO YOU NEED TO CHANGE BIT(S) AT A STORAGE LOCATION?

N

152

RETURN TO THE STEP NUMBER THAT SENT YOU HERE

1  
0  
A  
S  
T

THE AKP (LSB WORD 1) CONTENT IS THE THREE ADDRESS KEY(S) USED BY THE PROGRAM AT THE TIME OF FAILURE  
AKP (LSB WORD 1)

```

-----
BIT(S) 05 - 07   EQUAL TO OPI KEY.
BIT(S) 09 - 11   EQUAL TO OP2 KEY.
BIT(S) 13 - 15   EQUAL TO ISK KEY.
-----

```

PROGRAM 1

THIS PROGRAM WILL PUT THE AKP INTO LOCATION '0006' AND STOP.

LOCATION INSTRUCTION

```

-----
0000 | 582A
0002 | 0006
0004 | 6400
0006 | 0000
-----

```

PROGRAM 2

THIS PROGRAM WILL PUT THE SEGMENTATION REGISTER INTO LOCATION '0006' AND STOP.

LOCATION INSTRUCTION

```

-----
0000 | 5829
0002 | 0006
0004 | 6400
0006 | XXXX
-----

```

```

LOAD REGISTER 0, BIT(S) 0-4 FROM BIT(S) 0-4 (RECORD 1)
LOAD REGISTER 0, BIT(S) 5-7 FROM BIT(S) 5-7 (RECORD 2)

```

I A A  
7 8 8

SOLVING THE INTERMITTENT PROBLEM  
PAPER ONLY MAP  
PAGE 19 OF 21

MAP 0072-19

153  
REFERENCE THE PROCESSING UNIT THEORY  
DIAGRAMS,  
'STORING INTO MAIN STORAGE'.

- PRESS THE STOP KEY.
- PRESS THE AKR KEY.
- KEY '000X'.

'X' = BIT(S) 5 -7 OF AKR FROM 'RECORD 2'.

- PRESS THE STORE KEY.
- PRESS THE STORAGE ADDRESS REGISTER KEY.
- KEY 'YYYY'.

'YYYY' = STORAGE ADDRESS REGISTER FROM  
'RECORD 1'.

- PRESS THE STORE KEY.
- PRESS THE MAIN STORAGE KEY.
- KEY 'ZZZZ'.

'ZZZZ' = DATA TO BE STORED INTO MAIN  
STORAGE.

- PRESS THE STORE KEY.

THE DATA THAT IS DISPLAYED IS STORED AT  
THAT STORAGE LOCATION. EACH PRESSING OF  
THE STORE KEY CAUSES THE STORAGE ADDRESS  
REGISTER TO BE INCREASED BY +2, AND THE  
DATA THAT IS DISPLAYED IS STORED AT THAT  
LOCATION.

RETURN TO STEP NUMBER THAT SENT YOU HERE

154  
REMEMBER - TRANSLATOR BIT 14 OF THE  
PROCESSING UNIT STATUS WORD MUST BE ON.  
IF OFF, THE INFORMATION MAY NOT BE CORRECT.

REFERENCE PROCESSING UNIT THEORY DIAGRAMS,  
'TO DISPLAY A MAIN STORAGE LOCATION'.

- PRESS THE STOP KEY.
- PRESS THE AKR KEY.
- KEY '000X'.

'X' = BIT(S) 5 -7 OF AKR FROM 'RECORD 2'.

- PRESS THE STORE KEY.
- PRESS THE STORAGE ADDRESS REGISTER KEY.
- KEY 'YYYY'.

'YYYY' = STORAGE ADDRESS REGISTER FROM  
'RECORD 1'.

- PRESS THE STORE KEY.
- PRESS THE MAIN STORAGE KEY.

THE CONTENTS OF THE STORAGE LOCATION ARE  
DISPLAYED IN THE DATA LEDS. TO DISPLAY  
SEQUENTIAL MAIN STORAGE LOCATION(S),  
CONTINUE PRESSING THE MAIN STORAGE KEY. THE  
STORAGE ADDRESS IS INCREASED BY +2 EACH TIME  
THE MAIN STORAGE KEY IS PRESSED, AND THE  
CONTENTS OF THE STORAGE LOCATION IS  
DISPLAYED IN THE DATA LEDS.

RETURN TO STEP NUMBER THAT SENT YOU HERE

155  
(ENTRY POINT PT)

BIT 15 IS ON IN THE PROCESSING UNIT STATUS  
WORD.  
THIS IS A POWER/THERMAL WARNING.

SEE IF A THERMAL LED AND/OR POWER ON RESET LED  
ARE INSTALLED ON THE POWER SUPPLY.  
IF A THERMAL LED AND/OR POWER ON RESET LED IS  
NOT INSTALLED ON THE POWER SUPPLY:  
ANSWER THE FOLLOWING QUESTION 'NO'.

IS THE THERMAL AND/OR POWER ON RESET (POR)  
LED(S) ON POWER SUPPLY 'ON'?

Y  
N  
156  
Y  
N

IS THE OVERLOAD LED ON, IF INSTALLED?

2 2 2  
A I A  
0 V 0

20NOV81 PN1635083  
EC466795 PEC987889  
MAP 0072-19

157  
THE POWER ON RESET LINE TO A BOARD MAY BE OPEN.  
SEE THE LOGIC FOR THE SUSPECT BOARD.  
SEE THE LOGIC FOR THE SUSPECT POWER SUPPLY.  
PROBE THE LINE(S) FOR THE CORRECT LEVEL(S).

LOCATE POWER SUPPLY ON SUSPECT MODULE.  
REFERENCE PROCESSING UNIT MIM, POWER SUPPLY LOCATION.  
REFERENCE POWER SUPPLY LOGIC(S) YA32X.  
LOCATE POR LED ON POWER SUPPLY.  
POR LED WILL GO ON, THEN OFF WHEN MODULE IS POWERED ON.

- POWER OFF
- WAIT 15 SECONDS.
- POWER ON

DID THE POR LED GO ON, THEN OFF AS INDICATED ABOVE?

N

158  
- POWER OFF

REMOVE THE POWER CABLE(S) IN THE REAR OF THE BOARD.  
REFERENCE YA34X.  
- POWER ON

DID THE POR LED GO ON, THEN OFF?

N

159  
GO TO MAP 1470, ENTRY POINT A.

160  
THE PROBLEM IS IN THE CABLE FROM THE POWER SUPPLY TO THE BOARD, THE BOARD ITSELF, OR SOME CARD INSTALLED ON THE BOARD.  
SUSPECT A 'GROUND' IN THIS AREA.  
ISOLATE AND REPAIR THE PROBLEM.  
- VERIFY THE REPAIR.

161

- SEE THE NOTE TO THE RIGHT.

THE POR PULSE IS CORRECT IN THE POWER SUPPLY.

PROBE THE POR PIN S05 ON ALL THE I/O CARD POSITION(S) ON THE BOARD.  
NOTE THE POR PIN ON THE 'A' CARD POSITION.  
REFERENCE A3XXX OR A5XXX AS NEEDED.

- POWER OFF

WHEN PROBING THE POR PULSE, THE PROBE WILL SHOW THE FOLLOWING SEQUENCE WHEN THE SYSTEM IS POWERED ON.

PROBE MEANING OF INDICATION.

UP.....+5V IS AT THE PROBE.

DOWN....POR PULSE.

UP.....POR PULSE NOT.

- POWER ON

OBSERVE THE INDICATOR(S) ON THE PROBE.

IS THE POR PULSE CORRECT ON ALL THE S05 I/O PINS?

N

162  
THE POWER ON RESET IS CORRECT IN THE POWER SUPPLY, BUT IT IS NOT CORRECT ON THE BOARD.  
THE POR WIRE IS OPEN IN THE CABLE FROM THE POWER SUPPLY TO THE BOARD.  
THE POR WIRE NETWORK IS OPEN ON BOARD.  
REFERENCE THE CORRECT LOGIC(S) FOR THE POWER SUPPLY AND THE BOARD WITH THE PROBLEM.  
- CORRECT THE PROBLEM.  
- VERIFY THE REPAIR.

HOW TO USE THE GENERAL LOGIC PROBE:

-----  
THE BLACK (MINUS) WIRE CAN BE CONNECTED TO ANY GROUND PIN ON THE BOARD. PIN(S) D08, J08, P08 OR U08.

THE RED (PLUS) WIRE CAN BE CONNECTED TO ANY +5V PIN ON THE BOARD. PIN(S) D03, J03, P03 OR U03.

SET THE SWITCH TO:

-----  
TECHNOLOGY      MULTI  
LATCH            NONE  
GATE REFERENCE   GROUND

REFERENCE THE DIAGNOSTIC SERVICE GUIDE -11.00.00-, 'GENERAL LOGIC PROBE SUMMARY' FOR INSTRUCTION(S) ON HOW TO USE THE GENERAL LOGIC PROBE.

A A A  
O O O  
9 9 6

163  
-----  
THE POWER/THERMAL LINE MAY BE A PROBLEM:  
-----  
THE POWER/THERMAL LINE TO A BOARD MAY BE  
OPEN.  
SEE THE LOGIC FOR THE SUSPECT BOARD.  
SEE THE LOGIC FOR THE SUSPECT POWER  
SUPPLY.  
PROBE THE POWER/THERMAL LINE(S) FOR THE  
CORRECT LEVEL.

IS THE 'POWER/THERMAL WARNING INDICATOR'  
LINE UP?  
Y  
N

164  
THE POWER/THERMAL WIRE IS OPEN IN THE  
CABLE FROM THE POWER SUPPLY TO THE  
BOARD, OR THE WIRE NETWORK IS OPEN ON  
THE BOARD.  
REFERENCE THE CORRECT LOGIC(S) FOR THE  
POWER SUPPLY AND THE BOARD WITH THE  
PROBLEM.  
- CORRECT THE PROBLEM.  
- VERIFY THE REPAIR.

165  
-----  
THIS MAY BE A POWER SUPPLY PROBLEM:  
-----  
A VOLTAGE IS NOT PRESENT.  
THE POWER TO A BOARD MAY BE BAD.  
SEE THE LOGIC FOR THE SUSPECT BOARD.  
SEE THE LOGIC FOR THE SUSPECT POWER  
SUPPLY.  
TEST THE VOLTAGE LINE(S) FOR CORRECT  
LEVEL(S).

166  
THE DC POWER SUPPLY OR REGULATOR CARD IS  
SUSPECT.  
GO TO MAP 1470, ENTRY POINT A.

167  
ARE ALL THE MODULE AND DEVICE FAN(S)  
OPERATING?  
Y  
N

168  
USE 'WILL NOT POWER UP AND THERMAL AND POR  
FAILURE LEDS ON' FOR FAILURE SYMPTOM.  
GO TO MAP 1470, ENTRY POINT A.

169  
- EXCHANGE THE THERMAL SWITCH.  
- VERIFY THE REPAIR.