

SSRT4918 HP Software Security Customer Advisory

Information as of October 18, 2004

SSRT4918 Potential Unauthorized File Access in Insight Diagnostics Online Edition

Summary

A security vulnerability has been discovered within Insight Diagnostics (version 6.3.0), a component that is deployed as part of the installation of the ProLiant Support Pack or downloaded individually from the web. The security vulnerability, if exploited, could allow an intruder to save a potentially harmful file to the targeted system.

Scope of the Problem

Any ProLiant server running Insight Diagnostics Online Edition version 6.3.0.

What HP Is Doing

A new version of Insight Diagnostics has been created, tested, and is available for download. This new version contains an update to the vulnerable section of the program. Future versions of Insight Diagnostics will also contain this update, thus eliminating any future exposure to this particular risk.

What Customers Should Do

Download and install the Insight Diagnostics version 6.3.1 or higher from the following URL:

For Microsoft Windows: <http://h18023.www1.hp.com/support/files/server/us/locate/7751.html>

For Red Hat Enterprise Linux 3: <http://h18023.www1.hp.com/support/files/server/us/locate/7287.html>

Version/Platform/Operating System Matrix [follows]

HP AND/OR ITS RESPECTIVE SUPPLIERS MAKE NO REPRESENTATIONS ABOUT THE SUITABILITY OF THE INFORMATION CONTAINED IN THE DOCUMENTS AND RELATED GRAPHICS AND/OR SOFTWARE PUBLISHED ON THIS SERVER FOR ANY PURPOSE. ALL SUCH DOCUMENTS AND RELATED GRAPHICS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND AND ARE SUBJECT TO CHANGE WITHOUT NOTICE. THE ENTIRE RISK ARISING OUT OF THEIR USE REMAINS WITH THE RECIPIENT. IN NO EVENT SHALL HP AND/OR ITS RESPECTIVE SUPPLIERS BE LIABLE FOR ANY DIRECT, CONSEQUENTIAL, INCIDENTAL, SPECIAL, PUNITIVE OR OTHER DAMAGES WHATSOEVER (INCLUDING WITHOUT LIMITATION, DAMAGES FOR LOSS OF BUSINESS PROFITS, BUSINESS INTERRUPTION, OR LOSS OF BUSINESS INFORMATION), EVEN IF HP HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Agent /Utility	Platform	Operating System	Affected Diagnostic Version	Affected ProLiant Support Pack Version	Product Version Fixed / Download #
Insight Diagnostics Online Edition	ProLiant servers	Windows 2000; Windows 2003	6.3.0.878	7.10	6.3.1.887 / CP005075
		Red Hat Enterprise Linux 3	6.3.0-15	7.10 7.11	6.3.1-1 / hpdiags-6.3.1-1.linux.i386.rpm