## intel Technical Advisory

TA-0745-01

5200 NE Elam Young Parkway Hillsboro, OR 97124

January 18, 2005

### Missing Power Cable in Tape Drive Kit for Intel Server Chassis SR2400

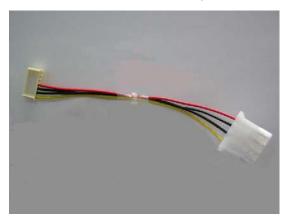
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#### **Products Affected**

ADRTAPEKIT - MM# 856359

#### Description

Intel has identified that some Intel Server Chassis SR2400 Tape Drive Accessory kits (ADRTAPEKIT), with a manufacturing pack date of 14 Sept 04 or earlier, were assembled and shipped with no Tape Drive Power Cable. The cable is used to direct power from either a SCSI or SATA Backplane to the Tape Drive.



The manufacturing Pack Date can be found on the white product label affixed to the kit's outer packaging.

#### Workarounds

An off the shelf power extension cable connected to the 4-pin power supply power cable labeled P5 can be used to power a tape drive.

#### **Corrective Action / Resolution**

All product with a manufacturing Pack Date of 15 Sept 04 or later have either been reworked or originally assembled to include the missing cable.

Customers that find that they have Tape Drive Kits with the missing power cable should get replacement product using the standard RMA process.

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Please contact your Intel Sales Representative if you require more specific information about this issue.

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