

# intel® Technical Advisory

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## SPSH4 Missing FRU Data in Power Supply

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### Products Affected

Product Name	Product Code
Intel® server platform SPSH4 power supply	AC3POWER

### Description

Twenty-six SPSH4 accessory/spare power supplies (product code AC3POWER) were shipped from the Intel® factory with missing FRU data and missing labels. The affected power supplies were only shipped as spares and none of them were integrated into SPSH4 server platforms at the Intel® factory.

The power supplies are functional within a system (i.e. they do provide power to specifications), however, because the FRU data is missing within the power supply the FRUSDR update utility can not automatically determine if the power supply is present and no sensor data will be loaded for the power supply.

The affected SPSH4 power supplies can be identified by a missing yellow warning label on the back of the power supply. Please see Figure 1 for the location of this missing label.

### Root Cause

This issue is root-caused to an Intel® supplier; corrective action has been implemented in the Intel® factory and at the supplier location.

### Workarounds

Although these power supplies functionally deliver power, because the presence of these power supplies can not be automatically determined, Intel® recommends that these power supplies be returned for replacement via normal service procedures.



Please contact your Intel Sales Representative if you require more specific information about this issue.

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