

Matrox® **Display Driver Release Notes**

For Matrox® Mura™ MPX Series driver version 2.01.02

20154-401-0103
2012.11.01

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Overview

This document describes the current release of the Matrox Mura MPX Series driver (v. 2.01.02) for Microsoft® Windows® operating systems. Matrox provides these notes to describe bug fixes and improvements to PowerDesk software and to the display driver.

What's new in this release

This is a service release of the Matrox driver that corrects customer reported issues, and contains bug fixes and additional driver enhancements and optimizations.

- **New support for mirror drivers** – This release adds support for mirror drivers used by remote access programs, such as VNC®. Users can now run Display Wall applications even if a VNC server is active on the Mura controller.
- **Improved responsiveness** – This release delivers improved responsiveness of the system when invalid DVI input signals are used.

Driver changes in version 2.01.02

Fixed issues

- Blue screen occurred when using Matrox MPX cards with certain motherboards. [27305]
- Rendering corruption occurred when capturing analog on all four inputs of a Mura MPX card, using a resolution 2048 × 1536 @ 47 Hz. [27173]

Notes and limitations

- Depending on where the stream windows are located on the desktop, full frame rates may not be reached for certain stream windows.
- To avoid possible problems with your setup, you must uninstall all Matrox software, including **Matrox PowerDesk**, **Matrox Driver**, and **Matrox DisplayWall.msi**.

Display Wall library and rendering engine

- All Display Wall API functions will return a failure if another application in the system is using overlay.
- Mura cards don't support sleep or hibernate mode.
- The render rate may drop if your outputs don't all use the same refresh rate.
- A Display Wall application may become unresponsive or take long to launch if an unstable video signal is connected to the inputs of one or more Mura cards. [26409]

Network API interface

- To use the *NetSetup* command, IPv6 needs to be turned off. To do this, from the properties of the network adapters, disable Internet Protocol Version 6 (TCP/IPV6) for each network adapter listed. Failure to do so will return an InvalidIP failure for the NetSetup command.
- When the *Netinfo* command is called, only the host network adapter is listed. [26732]
- The Network API can only report modes common to all monitors. [25954]

Matrox SMD-2

- The Appliance Configuration Utility (ACU) doesn't always detect all SMD cards on the subnet. Closing and restarting ACU may fix the problem. [26673]
- Hot connecting/disconnecting SMD-2 products to/from the Mura input connectors isn't supported. [26563]
- When rotating a 1080p IP stream, a black line may appear. [27104]

HDCP support¹

- HDCP is supported on a maximum of 6 cards.
- All monitors used in the current output desktop configuration must be HDCP compliant, turned on, and connected using an HDCP compliant cable. If HDCP capture isn't properly enabled, you may experience problems such as corruption on your outputs, monitors blinking periodically, streaming windows turning blue, and system freezes.
- Using HDCP repeaters on the Mura output connectors isn't supported.
- The *Preview surface* functionality of the Display Wall Library isn't supported on HDCP encrypted streams.
- Each HDCP encrypted stream can only be shown on a maximum of 11 downstream devices. Some source devices support less downstream devices.
- Moving a streaming window from one monitor to another while an HDCP encrypted stream is displayed will cause a monitor revalidation process (required for HDCP) and cause temporary image defects on the stream.
- HDCP sources won't stream protected content on a monitor currently on a revocation list.

¹ Certain limitations may apply. Matrox strongly recommends that you review the HDCP website (www.digital-cp.com) and make sure you understand your legal obligations and responsibility.

Driver installation

Before you begin

- Windows 7 Professional Edition 64-bit or Windows Server 2008 R2 64-bit must be installed in your system.
- Remove any existing non-Matrox graphics hardware installed in your system. If graphics hardware is built into the motherboard of your computer, make sure it's disabled.
- Make sure all the latest hot fixes for Windows 7 are installed on your system. For improved stability under Windows 7 and Windows Server 2008 R2 (XDDM mode), you must install the Microsoft KB980731 hot fix.
- Make sure you have administrator rights on your system. You need administrator rights to install certain software and change certain settings. You also need administrator rights to run any Display Wall applications.
- If you're running the *Appliance Configuration Utility (ACU)* under Windows Server 2008 R2, make sure you enable the services for *SSDP Discovery* and *UPnP Device Host*.

Windows Server 2008 R2 – To enable services:

- 1 Install the *Appliance Configuration Utility*.
- 2 Once installed, right-click **Computer**, then select **Manage**.
- 3 Under **Configuration**, click **Services**.
- 4 In the list, find *SSDP Discovery*, then right-click it and select **Properties**.
- 5 Next to **Startup type**, choose **Automatic**, then click **Apply**.
- 6 Under **Service status**, the buttons will become enabled. Click **Start** → **OK**.
- 7 Repeat steps 4-6 for *UPnP Device Host*.

Setting up your Mura system

- 1 Install and connect your Mura card(s).
- 2 Install the Matrox drivers provided. This may take several minutes. Don't shut down or turn off your system until the installation is complete.



Note: The driver installation automatically disables Windows UAC (User Access Control). If UAC isn't automatically disabled, you'll need to disable it manually. For information on disabling Windows UAC, see your Windows documentation.

- 3 Run PowerDesk to configure your desktop layout (multi-display setup). You must use stretched mode for your desktop layout.

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You can get technical assistance by contacting Matrox technical support at dwcsupport@matrox.com.

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Matrox Graphics Inc.

1055 Saint Regis Boulevard
Dorval, Quebec, Canada H9P 2T4

North America: 1-800-361-1408

International: (514) 822-6000

Email: graphics@matrox.com

Web site: www.matrox.com/graphics

Technical support:

www.matrox.com/graphics/support

To locate the sales office nearest you, visit

www.matrox.com/graphics/contact

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