

Serial I/O SST128P Expandable Adapter

Hardware Installation Guide

SuperSerial Technology

OPTIONS

by IBM

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Manual Organization

This manual is comprised of five chapters and two appendices.

Chapter 1 Overview

Chapter 1 describes the IBM Serial I/O Expandable Subsystem components and their various configurations.

Chapter 2 Adapter Installation & Setup

Chapter 2 describes the installation of the Serial I/O Adapters and use of the host power "Y" cable.

Chapter 3 Serial I/O Port Module Installation

Chapter 3 describes how to install the Expansion Modules, the Expansion Bus Cabling, installing the PS-4 Power Supply and defines the module LEDs.

Chapter 4 Serial I/O Multiplexer Installation

Chapter 4 describes the installation of the Cluster Multiplexers, component wall mounting, Power Adapters and the Multiplexer Link Cable.

Chapter 5 Serial I/O Port to Device Cabling

Chapter 5 describes the cabling options that work with the Serial I/O Expandable Subsystem.

Appendix A Power Defaults & Options

Appendix A provides a description of the Power Strap default and optional Power Strap configurations for Serial I/O Adapters.

Appendix B Help and Service Information

Appendix B describes the steps you would follow to receive technical support and to report problems with this documentation.

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The *IBM Serial I/O Expandable I/O Subsystem* is a *High-speed Serial Communications Multiple Port* product. It consists of several different modular components configured in a variety of combinations to satisfy most applications. The various components are:

- Adapter
- Expansion Modules

PCI Adapters

The Serial I/O Adapter (see Figure 1-1) occupies a slot in the host computer and provides the intelligent communications functions to "off-load" the CPU serial communications processing tasks.

Adapters can support up to 128 ports using external Expansion Modules.

All *Serial I/O Adapters* consist of two *SuperSerial Processors* (*SSPs*) for controlling the flow of data through multiple communication ports. Figure 1-1 illustrates a *Serial I/O Adapter* containing two SSPs. This adapter is capable of controlling the operation of up to 128 Serial I/O Ports.

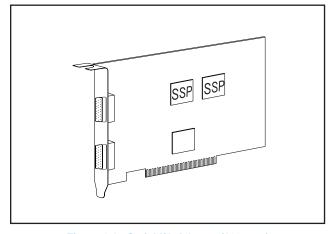


Figure 1-1. Serial I/O Adapter (128-port)

Overview 1-1

Table 1.1 below shows the various models of Expandable Host Controllers available from IBM. Non-Expandable Host Controllers are not discussed in this manual.

IBM Part Number	IBM Options - PCI Serial I/O Adapters
37L1414	Serial I/O SST8P DB Adapter
37L1415	Serial I/O SST16P RJ Adapter
37L1423	Serial I/O SST16P DB Adapter
37L1416	Serial I/O SST128 Expandable Adapter
37L1417	Serial I/O PM16RJ Port Module
37L1418	Serial I/O PM16DB Port Module
37L1421	Serial I/O PS4 Power Supply
37L1422	Serial I/O WT PS4 Power Supply
37L1419	Serial I/O 16RJ Multiplexer Set
37L1420	Serial I/O 16DB Multiplexer Set
37L1424	Serial I/O 16RJ WT Multiplexer Set
37L1425	Serial I/O 16DB WT Multiplexer Set

Table 1-1 Serial I/O Products

Each Serial I/O Adapter includes software drivers and installation manuals for Microsoft Windows, Novell, DOS and UNIX operating systems on a CD ROM. When booted, PCI bus systems automatically identify and configure all PCI devices connected in the system.

Please refer to www.equinox.com for cabling alternatives.

Expansion Modules

Peripheral devices (Such As Terminals, Printers, Modems, Bar Code Readers, Cash Registers, etc.) are connected to *Expansion Modules* located outside of the computer system. Expansion Modules are connected to the Serial I/O Adapter residing in the system via an *Expansion Bus*. The Expansion Bus provides signals from the Serial I/O Adapter to the Expansion Modules. The 128-port Adapters have dual Expansion Buses, accommodating from one to four Expansion Modules on each bus, for a total of up to eight Expansion Modules.

A basic 16-port configuration is shown in Figure 1-2.

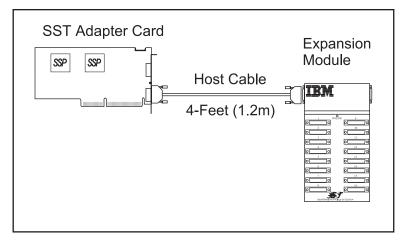


Figure 1-2. Adapter - Host Cable - Expansion Module

A 4-foot (1.2m) Host Cable is supplied for connecting the Expansion Module(s) to the Adapter Card. Two Host Cables are supplied with each 128-port Adapter Card. Multiple Expansion Modules mate together to permit simple expansion of the entire system without disassembling the computer.

Overview 1-3

A variety of Expansion Modules are available. Any choice of Expansion Modules may be freely intermixed on an Expansion Bus with a maximum of four Expansion Modules per bus (see Figure 1-3).

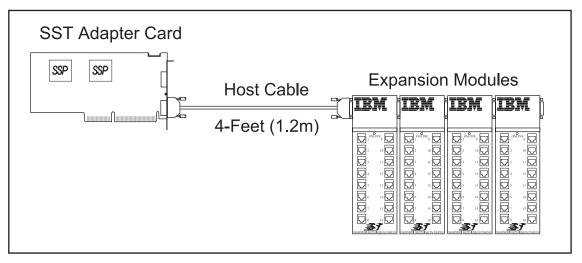


Figure 1-3. Adapter - Host Cable - Four Expansion Modules

Expansion Modules

Expansion Modules are used to connect peripheral devices directly to the Expansion Bus. 16-port Expansion Modules are available with a choice of DB-25 or RJ-45 connectors for RS-232 interfaces.

Multiplexer Interface Modules

Clusters of devices may be connected within a radius of 3,500 feet (1Km) to the Adapter using *Multiplexer Set* which includes *Multiplexer Interface Modules (MIM), Cluster Multiplexers (CMX)* and *Power Supply.* (see Figure 1-4). In this application a 16-port Cluster Multiplexer is located near the user devices and a low-cost two-twisted-pair link (category 2 or above UTP) cable is run back to the Multiplexer Interface Module. Cluster Multiplexers are ideal for distributing devices in, as an example, a multi-building campus facility.

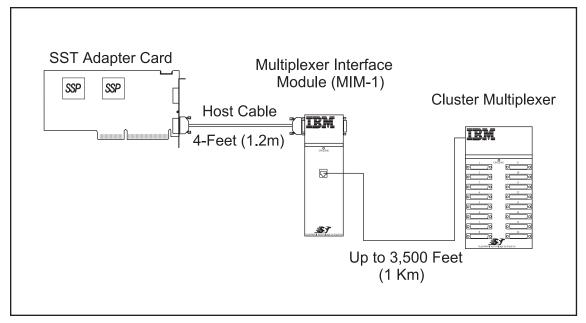


Figure 1-4. MIM-1 - Cluster Multiplexer

16-port Cluster Multiplexers are available with either DB-25 or RJ-45 Connectors. Additional Multiplexer Sets may be added for additional ports. One MIM can support only one CMX.

Overview 1-5

Expansion Bus Cables

Expansion Modules (i.e. Port Modules and Multiplexer Interface Modules) may be located further than the supplied 4-foot (1.2m) Host Cable permits by using *Expansion Bus Cables (EBCs)*. An EBC is used in place of the Host Cable. As shown in Figure 1-5, a group of four Expansion Modules are located 200 feet (61m) from the host computer using an EBC. A typical application using EBCs is when the host computer is located some distance away from the wiring closet where all the peripheral cabling exists

EBCs are available in 25-foot (7.6m) (Equinox PN 690302) and 100-foot (30.5m) (Equinox PN 690306) lengths.

Please refer to www.equinox.com for cabling alternatives.

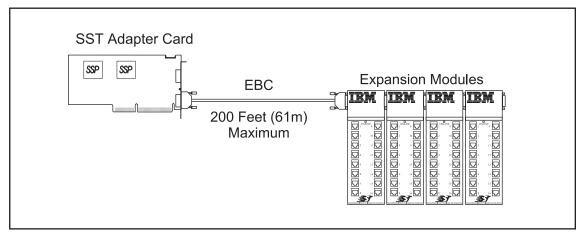


Figure 1-5. 200 Feet (61 m) EBC

In addition to extending the distance between the SST Adapter and the Expansion Modules, EBCs may be used to extend the distance between adjacent Expansion Modules as shown in Figure 1-6.

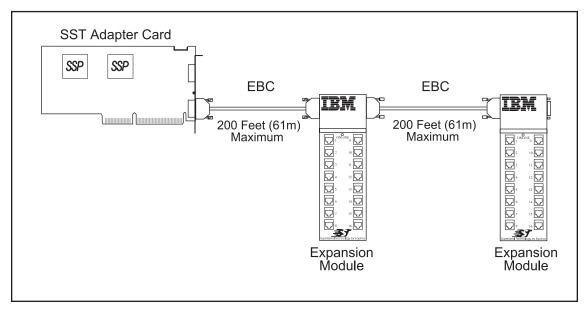


Figure 1-6. Expansion Modules Extended Distance Using EBCs



The maximum distance between the Serial I/O Adapter and the first Expansion Module is 200 feet (61m). The maximum distance between Expansion Modules is also 200 feet (61m).

Overview 1-7

Power Options

In simple configurations, the host Adapter supplies power to all Port Expansion Modules and Multiplexer Interface Expansion Modules attached to the Expansion Bus via the supplied 4-foot (1.2m) Host Cable (see Figure 1-7). Power is provided by the Adapter and is passed from the left to right through each directly mated module.

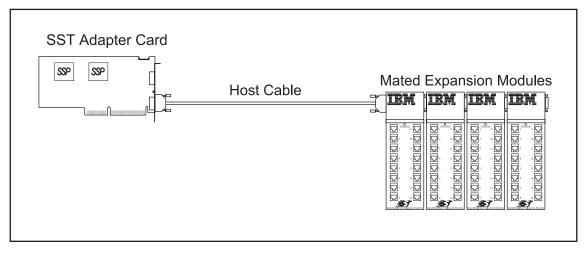


Figure 1-7. Mated Expansion Modules Draw Power from Host



Expansion Modules may draw power from the host computer through the 4-foot (1.2m) Host Cable.



Host power is available to the Expansion Modules only when the 4-foot (1.2m) Host Cable is installed and Expansion Modules are mated directly together.

The Expansion Modules attached to the Expansion Bus (**not** host bus) Cables must be externally powered using a separate power supply. If an EBC is installed, this optional power supply is purchased separately and must be connected to the first (left most) module on the Expansion Bus (see Figure 1-8).

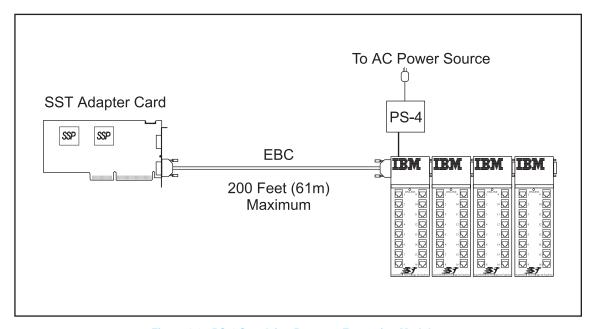


Figure 1-8. PS-4 Supplying Power to Expansion Modules

By connecting the PS-4 Power Supply to the first Module, power is no longer drawn from the host computer. All Expansion Modules directly mated to one another from the first Module are supplied power from the PS-4. The PS-4 can supply power for up to four Expansion Modules.

Overview 1-9

When Expansion Bus Cables are used between Expansion Modules, a PS-4 Power Supply is required for each Module as shown in Figure 1-9.

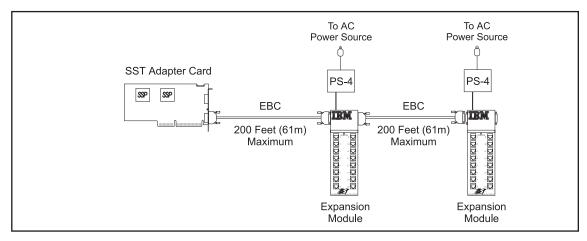


Figure 1-9. Individual PS-4s Provide Power to Modules Separated by EBCs

Cluster Multiplexers draw power from a Power Adapter supplied in the Multiplexer Set, which plugs directly into any convenient wall outlet (see Figure 1-10).

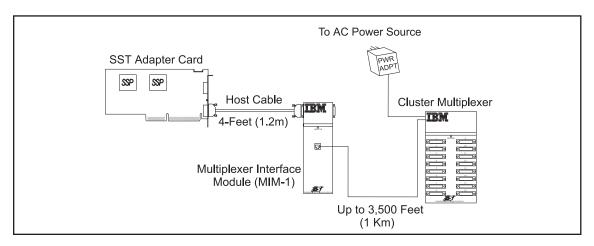


Figure 1-10. Cluster Multiplexer Draws Power From Power Adapter

Figure 1-11 illustrates a *Serial I/O Subsystem* using the maximum number of ports (128) for an Adapter.

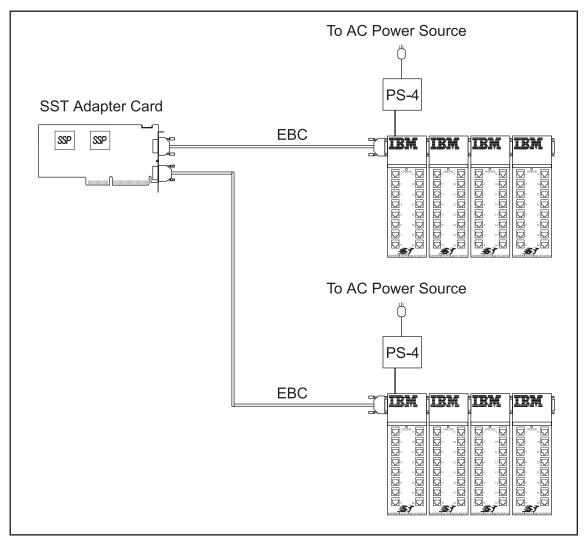


Figure 1-11. Maximum Number of Ports Per Adapter (128)



MIM-1 Module draws power from the Serial I/O Adapter, or a PS-4 Power Supply.

Overview 1-11

Figure 1-12 illustrates a mixture of *Serial I/O* components configured into a maximum of 64 ports on each Expansion Bus.

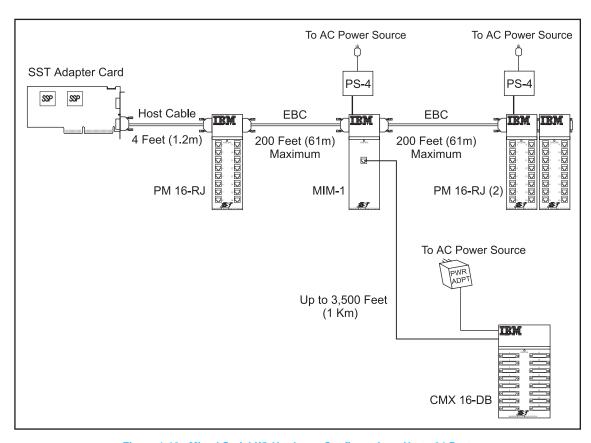


Figure 1-12. Mixed Serial I/O Hardware Configuration - Up to 64 Ports



Host Cables cannot be used between Expansion Modules.

The *Adapter* appears to the system host processor as memory. That is, it is a memory mapped device. All *SST Adapters* are **automatically** mapped into system memory at the time the device driver is installed. The device driver soft-configures all adapters each time the system is initialized (booted).

Adapter Installation

Note: Please refer to the user manual that came with your personal computer for detailed installation instructions.

Use the following procedure to install your Serial I/O Adapter:

- Set the host computer system power switch to OFF and disconnect the power cord.
- 2. Locate a free PCI expansion slot.
- 3. Insert and secure the board firmly into the expansion slot.
- 4. Replace the power cord and turn the host computer system ON.
- 5. Follow the information detailed in chapters 3, 4 and 5 to complete your installation.

PCI System Setup

Peripheral Component Interconnect (PCI) system architecture has a design feature termed *Plug and Play*. This feature automatically detects, identifies and configures the *currently* installed devices each time the system is booted. Therefore, whenever an Adapter is installed (or removed) in a PCI system, the card is recognized and configured immediately upon restart.

Software Installation

Refer to the Quick Start Card that came with the CD ROM for detailed instructions on loading the Software.

Host Power "Y" Cable

The *Host Power "Y" Cable* is included with *all 128 port Expandable Adapters*. This cable provides power from the host power supply for Modules connected to the second Expansion Bus. Connect the host power "Y" cable as described below:

- If necessary, remove all power from the computer. (Turn power switch OFF and unplug main power cord.)
- If necessary, remove (or lift up) the host computer system chassis cover.
- Locate a power supply cable connected to a component (e.g. floppy disk drive) in your host computer system. If possible, select the component nearest the location of the power connector on the adapter.
- Remove the host power supply cable connector plug from the selected host computer system component power connector socket.
- Connect the removed host power supply cable connector plug to a mating connector socket on the host power "Y" cable supplied by IBM.
- Connect the host power "Y" cable connector plug to the host computer system component where the power supply cable connector plug was removed.
- Connect the other host power "Y" cable connector plug to the power connector socket on the 128-port Adapter.
- Replace the chassis cover (or close) and restore power to the host computer system.

Serial I/O Port Modules are used to connect peripheral devices directly to the Expansion Bus. Port Modules are available with a choice of DB-25 or RJ-45 connectors. Figure 3-1 illustrates two types of Serial I/O Port Modules and the MIM-1. The MIM-1 is used to connect the Cluster Multiplexer (CMX) to the Expansion Bus.

In the following paragraphs, references to *Expansion Modules* includes the *Serial I/O Port Modules* and *MIM-1*.

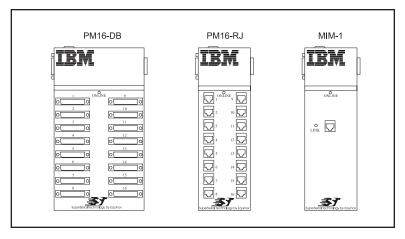


Figure 3-1. Serial I/O Expansion Modules

Installing Expansion Modules

Up to four *SST Expansion Modules* may be grouped together and connected to an adapter card via an *Expansion Bus*. The Expansion Bus connector may be either a 4-foot (1.2m) *Host Cable* or an *EBC*.

Included with each *Expansion Module* are two L-shaped coupler brackets and twelve screws (8 black-anodized and 4 nickel-plated). Group the Modules by mating them together as shown in Figure 3-2.

Attach the coupler brackets as indicated in Figure 3-3.

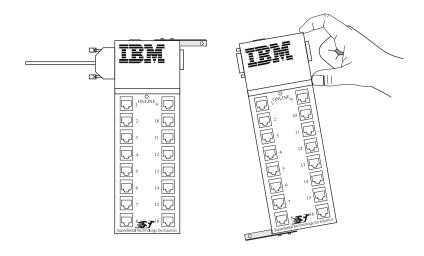


Figure 3-2. Mating Two Expansion Modules



Use the nickel-plated screws to secure the coupler brackets to the back of the *Expansion Modules* and the black-anodized screws to secure the coupler brackets to the top and bottom of the expansion modules.

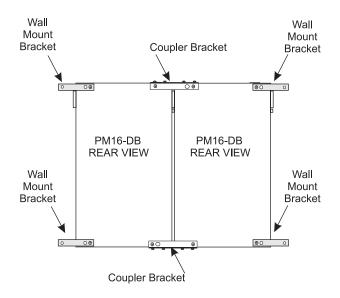


Figure 3-3. Coupling and Surface Mounting Two PM16-DB Port Modules

Also included with each Expansion Module are two wall mounting brackets and four screws. Attach the mounting brackets to the appropriate modules and secure them to a wall as shown in Figure 3-3.



Attach one bracket on the top and one bracket on the bottom at the opposite side of the Module when mounting a single Module to a wall

Expansion Bus Cabling

Connect Modules to the host computer using the supplied host cable or optional Expansion Bus cables provided by Equinox. Referring to Figure 3-4, connect the cable for ports *1 through 64* to the lower connector of the adapter card and the cable for ports *65 through 128* to the upper connector.

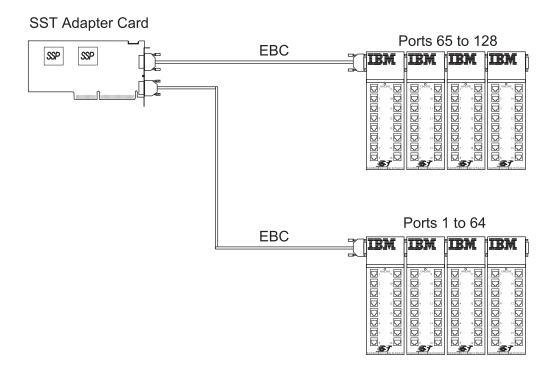


Figure 3-4. EBC Port Assignments

Before connecting an EBC to the right side female connector on an Expansion Module, two studs (contained in each Module hardware accessory packet) for securing the Cable jackscrews must be attached to the Module connector. Insert the two studs into the holes as shown in Figure 3-5.

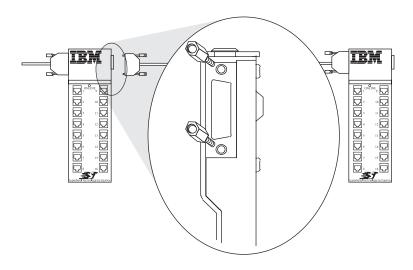


Figure 3-5. Expansion Module HD-26 Female Connector

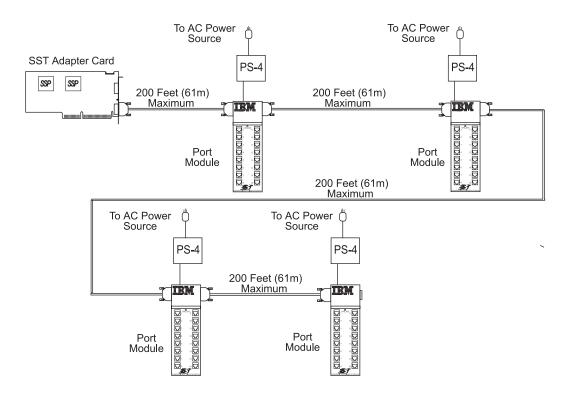


Figure 3-6. Hardware Configuration Illustrating Maximum Distance Permitted Between Expansion Modules

Up to four Expansion Modules can be interconnected at distances of up to 200 feet (61 m) between one another as shown in Figure 3-6. When distances between Expansion Modules exceed 200 feet (61m) or when the peripheral devices are located in a different building, a *Multiplexer Set* should be used. Refer to the *Serial I/O Multiplexer Installation* section (Chapter 4) for this information.

Installing the PS-4 Power Supply

The *PS-4* (see Figure 3-7), is a universal power supply and automatically adapts to the input power voltage (100 - 250 VAC, 50/60 Hz).

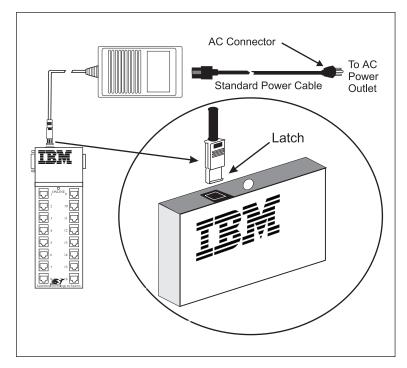


Figure 3-7. Model PS-4 Power Supply.

Install the *Model PS-4 Power Supply* using the following procedure:

- 1. Remove the power plug cover (use a small flat screwdriver) protecting the power connector on the Expansion Modules.
- Insert the DC output cable plug into the Expansion Module connector with the latch of the plug facing the front of the Module (see Figure 3-7 insert). Press down firmly until a snapping sound is heard.
- 3. Connect the *PS-4* power cable to an AC power outlet.

Module LEDs

Once the PS-4 is installed, any power source to the left of the Expansion Module is automatically disconnected.

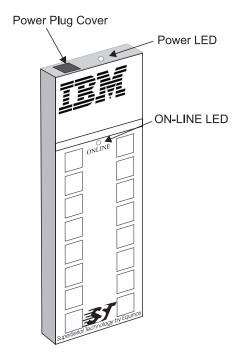


Figure 3-8. Power Plug Cover & LEDs on Port Module

Each Port Module contains an ON-LINE LED and Power LED indicator (see Figure 3-8). The ON-LINE LED is not functional until the driver software is installed.

In addition to the ON-LINE and Power LEDs, the *MIM-1* also contains a LINK LED. The LINK LED is not lit until the software driver is installed, a *CMX* is connected and power is present.

The Power LED is lit when power is present in the Expansion Modules. Refer to the appropriate driver software manual for details concerning all other LEDs.

The IBM Multiplexer Set includes the MIM-1 unit, a CMX16-DB or CMX16-RJ and Power Supply.

CMXs are used when peripheral devices are located more than 200 feet (61m) from the host computer system or when they are located in a separate building. The CMX is installed near the peripheral devices and is connected to the Adapter via a MIM-1. The MIM-1 is usually installed near the host computer. A CMX is connected to the MIM-1 via an unshielded two-twisted pair (UTP) link cable. Both DB-25 and RJ-45 connectors are available in 16-port clusters as shown in Figure 4-1.

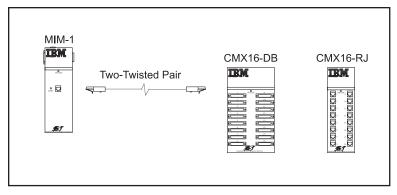


Figure 4-1. MIM-1 to CMX 16-DB or CMX 16-RJ

Cluster Multiplexers

CMX's are used to connect the peripheral devices to the *Expansion Bus* via a link cable and a *MIM-1*. The *CMX* is usually located in the immediate area of the devices to be connected. Figure 4-1 shows the link cable connection between the *MIM-1* and the *CMX*.

Wall Mounting

Included with each *CMX* are two wall mounting brackets and four screws. Attach one mounting bracket to the top right side of the unit and attach the other bracket to the bottom left side of the unit. Refer to Figure 3-3 for the approximate location of the mounting bracket screw holes. Note: *CMX*s are wall mounted the same as port modules. See Chapter 3 for details.

Power Adapters

Each *Multiplexer Set* is supplied with one of the following external power adapters:

- Power Adapter PN 37L1482 for 120 VAC power source
- Power Adapter PN 37L1491 for 230 VAC power source

Figure 4-2 shows the location of the *Power Adapter Jack*.

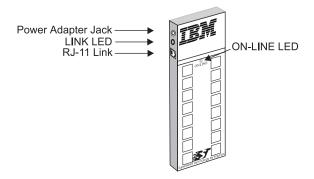


Figure 4-2. CMX16-RJ CMX

Multiplexer Link Cable

Connect the *MIM-1* to the *CMX* (see Figure 4-3) using a UTP Link Cable (Belden 1227A or equivalent) not to exceed 3,500 feet (1Km). A 10-foot (3.48m) link cable is supplied with the *MIM-1* for diagnostic purposes.

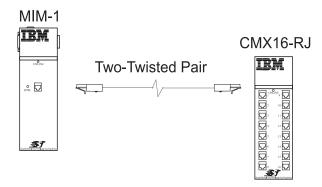


Figure 4-3. MIM-1 to CMX Link Cable



The link LEDs on the *MIM-1* and *CMX* are lit after connecting the link cable, applying power and installing the software driver.

Figure 4-4 shows a schematic of the two-twisted-pair cable.

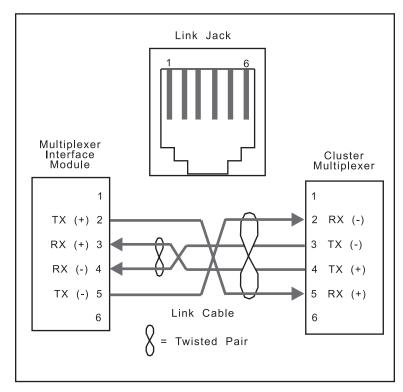


Figure 4-4. Multiplexer Link Cable Wiring

The *Serial I/O Expandable Subsystem* supports a wide variety of devices (both DCE and DTE), a range of cables from 4-wire RJ-11 to 10-wire RJ-45 and several different types of end connectors (DB-25, DB-9, RJ-11 and RJ-45).

All *Serial I/O* ports provide a standard RS-232 interface with full modem control signals.

To assist in wiring the I/O ports, *Equinox* sells a complete set of cabling accessories. See www.equinox.com for more information.

PM16-DB and CMX16-DB Port Pinouts

The PM16-DB and CMX16-DB ports provide standard RS-232 DTE signals on all DB-25 female connectors, one for each connected device (see Figure 5-1).

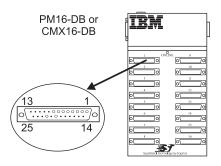


Figure 5-1. PM16-DB and CMX16-DB Port Connector Orientation

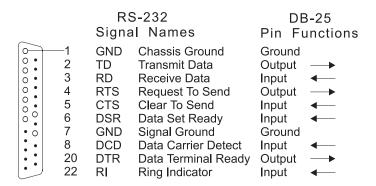


Figure 5-2. Female DB-25 Connector Pinouts

Device Wiring

Device wiring is dependent on the specific signal requirements of the system peripheral devices. Cable connectors plugged into the PM16-DB or CMX16-DB ports must have a male DB-25 connector. The connector on the opposite end of each cable should mate to the peripheral device port (terminal, printer, personal computer or modem).

Depending on the specific signal requirements of the system peripheral devices, 3-, 4-, or 7-wire connections can be made.

Figures 5-3 through 5-5 show the cable configurations for these connections.

Figures 5-6 and 5-7 illustrates a modem cable.

Three Wire Connection

For terminals and printers using XON/XOFF flow control.

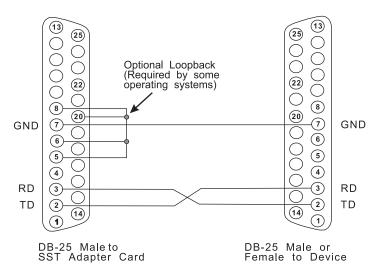


Figure 5-3. Pinouts for a Terminal or Printer Cable

Four Wire Connection

For terminals and printers using pin 20 hardware flow control.

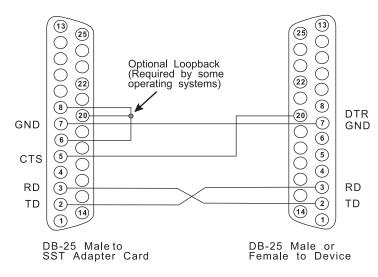


Figure 5-4. Cable for a Terminal or Printer Using DTR Flow Control

Seven Wire Connection

For full modem control signals to a terminal or printer.

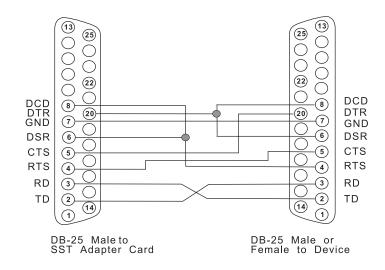


Figure 5-5. Cable for a Terminal or Printer Using DTR Flow Control

Modem Connection

For full modem control signals to a modem.

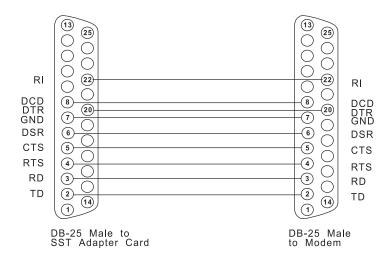


Figure 5-6. Pinouts for a Modem Cable

Personal Computer Serial Port

Personal Computer For personal computer serial port using DB-9 connector.

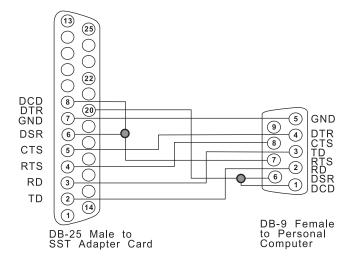


Figure 5-7. Cable to a Personal Computer Serial Port

PM16-RJ and CMX16-RJ Port Pinouts

The PM16-RJ and CMX16-RJ ports provide standard RS-232 DTE signals on all RJ-45 modular jacks (10-pin), one for each device to be connected as shown in Figure 5-8.

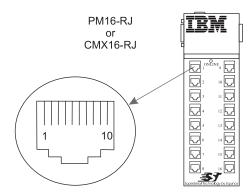


Figure 5-8. PM16-RJ and CMX16-RJ Port Connector Orientation

The pinouts for all RJ-45 jacks are identical (see Figure 5-9).

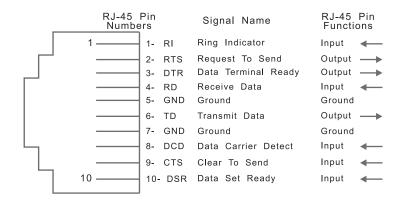


Figure 5-9. RJ-45 Jack Pinouts

Please note the following cabling considerations:

- All jacks on the PM16-RJ and CMX16-RJ units face the front of the product with the key pointed down. Refer to Figure 5-8 for the modular jack wiring orientation.
- Although the port modules use 10-pin modular jacks, the signal pinouts have been arranged such that 4-, 6- or 8-wire modular plugs may be used. Since the receive and transmit signals (and ground) are on the inner four wires, a 4-wire connection may be made to data-only devices.
- Either twisted-pair or flat modular cable may be used as a signal path from PM16-RJ and CMX16-RJ SuperSerial ports to peripheral devices. However, twisted-pair cables will greatly increase the operating distance.



Twisted-pair cables significantly increase the operating distance between SuperSerial ports and peripheral devices.

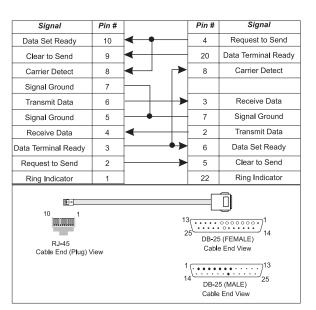


Figure 5-10. Cable pin- outs for RJ-45 to terminal/printer DB-25

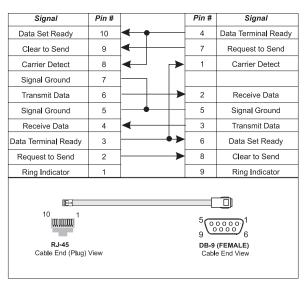


Figure 5-11. Cable pin- outs for RJ-45 to PC DB-9

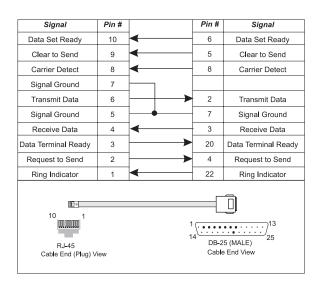


Figure 5-12. Cable Pin-outs for RJ-45 to Modem DB-25

Modular Cables

Following are cable diagrams detailing how to build your own cables to go between a RJ port module and your terminals, printers, PCs, modems, etc.

RJ-45 modular cable is the flat cable used for wiring telephones inside of buildings. The cable is terminated at each end with a RJ-45 modular plug (connector) which is inserted into the modular jack of an appropriate wiring module. Standard modular cables available from Equinox (see www.equinox.com) are reversing. That is, the pins are reversed on each end so that pin 1 on one end is connected to pin 8 or 10 on the opposite end, etc. Figure 5-13 illustrates the signals passed through modular cables when connected to a PM16-RJ or CMX16-RJ Serial I/O port.

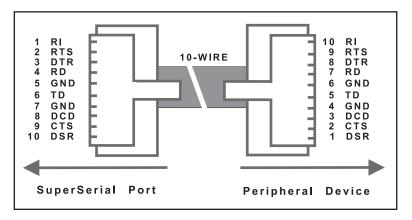


Figure 5-13. RJ-45 Modular Cable Signals



If your operating system does not require RI or DSR, an 8-wire cable may be used.

Modular Adapters

Ten wire modular adapters convert modular jacks to DB-25 (RS-232) connectors. Use Figure 5-14 as a guide in conjunction with the documentation provided with the host computer equipment to select the correct modular wiring accessories.

Figure 5-14 shows the internal wiring for the 10-wire Modular Adapters (available from www.equinox.com).

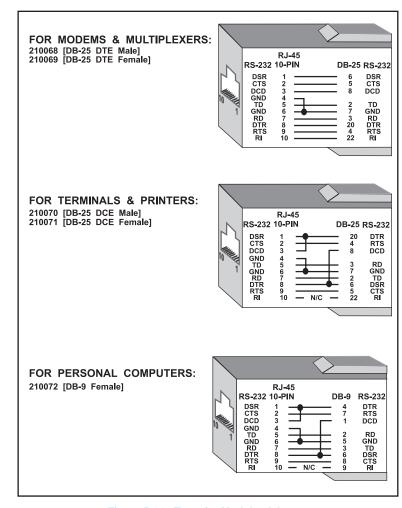


Figure 5-14. Ten-wire Modular Adapters

SuperSerial[™] Technology

This appendix describes the following power defaults and optional configurations for PCI *Adapters:*

- The default (factory configured) power straps are set to obtain power for *Port Modules 1-4 (ports 1-64)* from the host computer backplane(i.e. the PCI Bus) and to obtain power for *Port Modules 5-8 (Ports 65-128)* from the computer power supply via J1.
- The power strap connections can be configured to optionally obtain power for *Port Modules 1-8 (Ports 1-128)* from the host computer backplane (i.e. the PCI bus).



IBM Serial I/O Expandable Adapters ship from the factory with the power straps configured to provide power to the *Port Modules* via the *Host Bus Cable(s)*. Normally there is no need to reconfigure any of the power straps.

If a PS-4 power supply is used, no power is drawn from the host system for the port modules.

Default Power Configuration

All *Serial I/O Adapters* are initially setup to draw power for the host cables from both the host computer PCI bus and host computer power supply. The power straps (default) shown in Figure A-1 are configured to select these power sources.

The top *Host Cable Bus (Modules 5-8)* receives power from the host computer power supply via the host "Y" cable (J1-see Figure A-1). The bottom *Host Cable Bus (Modules 1-4)* receives power from the host computer motherboard PCI bus.

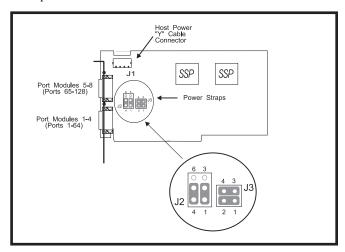


Figure A-1. Serial I/O Adapter Power Strap Default Connections

Optional Power Configuration

Power for the top *Host Cable (Port Modules 5-8)* can be drawn from the host computer PCI bus (instead of J1). To draw all port module power from the host computer motherboard, remove and set aside the host power "Y" cable connected to J1 and configure the power straps as shown in Figure A-2

J2 4 3 J3 2 1

Figure A-2. Optional Adapter Power Strap Connections To Obtain Power For Port Modules 1-8 From The Host Computer PCI bus

Preparing To Call Technical Support

Before calling for Technical Support, please prepare for your call by following these steps:

To assist the technical support representative, have available as much of the following information as possible:

- Computer manufacturer and computer model.
- Options Part Name and Number (from the table below).
- Serial number (if available).
- Proof of purchase (including date and place).
- Exact wording of the error message (if any)
- Description of the problem
- Hardware and software configuration information for your system

If possible, be at your computer. Your technical support representative might want to walk you through the problem during the call.

IBM Part Number	IBM Options - PCI Serial I/O Adapters
37L1414	Serial I/O SST8P DB Adapter
37L1415	Serial I/O SST16P RJ Adapter
37L1423	Serial I/O SST16P DB Adapter
37L1416	Serial I/O SST128 Expandable Adapter
37L1417	Serial I/O PM16RJ Port Module
37L1418	Serial I/O PM16DB Port Module
37L1421	Serial I/O PS4 Power Supply
37L1422	Serial I/O WT PS4 Power Supply
37L1419	Serial I/O 16RJ Multiplexer Set
37L1420	Serial I/O 16DB Multiplexer Set
37L1424	Serial I/O 16RJ WT Multiplexer Set
37L1425	Serial I/O 16DB WT Multiplexer Set

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- The IBM web site at "http://www.pc.ibm.com
- The IBM Fax system at (800) 426-3395 or (919) 517-0011
- The IBM BBS system at (919) 517-0001

For the support telephone and support hours by country, refer to the following table or to an optional enclosed technical support insert. If the number is not provided in the table or insert, contact your IBM reseller or IBM marketing representative.

Support 24 hours a day, 7 days a week		
Canada	1-800-426-7378	
United States/ Puerto Rico	1-800-426-7378	

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- 2) conforms to IBM's Official Published Specifications.

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For IBM or your reseller to provide warranty service for a feature, conversion, or upgrade, IBM or your reseller may require that the

Machine on which it is installed be:

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- at an engineering-change level compatible with the feature, conversion, or upgrade.

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In Canada, call IBM at	1-800-426-7378	
You may be required to present proof of purchase		

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